

**Tulsa Community College  
2020-2021 Exit Survey Report**

September 9, 2021



## Executive Summary

Each academic year an Exit Survey is offered to all students applying to receive a certificate or degree from Tulsa Community College. The purpose of this report is to present the summary findings of the 2020-2021 Exit Survey, including the general demographics of students completing degrees and certificates during the year.

The Exit Survey (Appendix A) is designed to shed light on the following questions:

- ❖ To what extent do students feel their experience at TCC contributed to their development of broad learning skills, analytical skills, interpersonal/relationship skills, and goal setting?
- ❖ How satisfied were students with the educational services and the interpersonal interactions they experienced at TCC?
- ❖ What were students' goals for attending TCC and did they accomplish them?
- ❖ How do students rate their TCC experience compared to other institutions?
- ❖ What are students' plans for future education and employment after graduation?

In addition, students were asked to name specific individuals who were especially impactful during their time at TCC and to share additional comments related to their experience at the college.

During the 2020-2021 academic year (Summer 2020, Fall 2020, Spring 2021), 2,823 certificates and degrees were conferred to 2,569 individual students. Of the completing students, 47.9% were 18 to 24 years old and 70.4% were female. Of the degrees conferred, 71.4% of awards were university transfer degrees (Associate of Arts, Associate of Science). Of the students filing for graduation, 878 students completed the Exit Survey 2020-2021, representing a 34.2% response rate. The following points are a summary of the major findings from this survey.

- ❖ The majority of respondents strongly agreed that TCC contributed to their development of learning skills, analytical skills, goal setting, and interpersonal/relationship skills. The item receiving the highest percentage of strong agreement was the ability to learn effectively on their own (67.3%). The lowest percentage of strong agreement (48.2%) was associated with contributing to the welfare of the community.
- ❖ The majority of respondents (58.1%) believe the instruction they received in major courses was high quality.
- ❖ 36.1% of respondents strongly agreed to the statement "I was able to get involved with organization(s) or event(s) that were of interest to me". 24.1% of respondents did not feel the statement was applicable to their experience.
- ❖ 31.5% of respondents strongly agreed to the statement "The programs, organizations, or events in Student Life helped me become a more well-rounded person". 32.2% of respondents did not feel the statement was applicable to their experience.

- ❖ The majority of students (80.0%) either strongly agreed or somewhat agreed they learned about different cultures, ideas, and/or types of diversity.
- ❖ 85.4% either strongly agreed or somewhat agreed that they felt TCC was inclusive of their thoughts, ideas, and/or identities.
- ❖ The top educational goals set for attending TCC were to earn a degree or certificate, transfer to a 4-year college/university, and prepare for getting a job (85.6%, 56.4%, and 25.8%, respectively). 73.2% of students indicated they had accomplished their goal(s) for attending TCC.
- ❖ 55.5% of student respondents indicated they had attended another institution.
  - Of students who indicated they had attended another institution, 40.7% believed TCC was better than other institutions they had attended. 53.8% believed TCC was about the same.
- ❖ The majority of respondents (95.1%) indicated that if they were to start college over again, they would probably or definitely enroll at TCC.
- ❖ Of all respondents, 58.1% of students indicated they would be transferring to a 4-year institution.
- ❖ The top four-year institutions identified for transfer were: NSU, OSU, and OU (26.6%, 21.6%, and 11.2%, respectively).
- ❖ 33.6% of students indicated they would begin or continue in a job related to their degree or certificate.
- ❖ The comparison of the average response to scaled items between the 2020-2021 survey and the 2019-2020 survey showed only slight variations from year to year.

**Graduate Demographics for Academic Year 2020–2021**  
(UDS Graduation Data Summary)

<b>Degrees and Certificates Awarded</b>	
Associate in Arts (AA)	676 (23.9%)
Associate in Science (AS)	1,340 (47.5%)
Associate in Applied Science (AAS)	561 (19.9%)
Certificate of Achievement (Cert)	246 (8.7%)
<b>Total</b>	<b>2,823*</b>

\*Some graduates received multiple awards

<b>Age</b>	
Under 18 years	1 (0.0%)
18-19 years	91 (3.5%)
20-21 years	597 (23.2%)
22-24 years	545 (21.2%)
25-29 years	485 (18.9%)
30-34 years	326 (12.7%)
35-39 years	212 (8.3%)
40-49 years	213 (8.3%)
50-64 years	95 (3.7%)
65 and Over	4 (0.2%)
<b>Total</b>	<b>2,569</b>

<b>Gender</b>	
Men	760 (29.6%)
Women	1,809 (70.4%)
<b>Total</b>	<b>2,569</b>

<b>Race/Ethnicity</b>	
Non-resident Alien	80 (3.1%)
Hispanic/Latino	264 (10.3%)
American Indian or Alaska Native	160 (6.2%)
Asian	128 (5.0%)
Black or African American	195 (7.6%)
Native Hawaiian or Other Pacific Islander	3 (0.1%)
White	1,367 (53.2%)
Two or more races	280 (10.9%)
Race and ethnicity unknown	92 (3.6%)
<b>Total</b>	<b>2,569</b>

## Survey Methodology

Beginning the fall semester of 2016, an online graduate application process was implemented. The new process includes a link to the Exit Survey as an option for applicants to complete. The digital version of the Exit Survey was delivered through Qualtrics (see Appendix A). All program graduates were offered the survey link as part of the graduate application process for the Summer 2020, Fall 2020, and Spring 2021 (N = 2,569). A total of 878 individuals completed the survey, for a response rate of 34.2%. The summary of responses follows.

### Summary of Survey Responses

<b>How much do you agree or disagree that TCC contributed to your development in the following areas?</b>					
	<b>Strongly agree</b>	<b>Somewhat agree</b>	<b>Somewhat disagree</b>	<b>Strongly disagree</b>	<b>Blank</b>
Communicating clearly and effectively	535 (60.9%)	310 (35.3%)	25 (2.8%)	7 (0.8%)	2 (0.2%)
Thinking critically and analytically	582 (66.2%)	269 (30.6%)	16 (1.8%)	6 (0.7%)	6 (0.7%)
Using computer and information technology	535 (60.9%)	298 (33.9%)	34 (3.9%)	9 (1.0%)	3 (0.3%)
Working effectively with others from diverse backgrounds	536 (61.0%)	297 (33.8%)	32 (3.6%)	10 (1.1%)	4 (0.5%)
Learning effectively on my own	592 (67.3%)	251 (28.6%)	26 (3.0%)	7 (0.8%)	3 (0.3%)
Engaging with people different from myself	533 (60.6%)	298 (33.9%)	33 (3.8%)	11 (1.3%)	4 (0.5%)
Contributing to the welfare of my community	424 (48.2%)	359 (40.8%)	74 (8.4%)	17 (1.9%)	5 (0.6%)
Developing clearer career and/or educational goals	559 (63.6%)	262 (29.8%)	37 (4.2%)	15 (1.7%)	6 (0.7%)

<b>To what extent do you agree or disagree with the following statements about your experience at TCC?</b>					
	<b>Strongly agree</b>	<b>Somewhat agree</b>	<b>Somewhat disagree</b>	<b>Strongly disagree</b>	<b>Blank</b>
The instruction in my major courses were of high quality.	511 (58.1%)	314 (35.7%)	32 (3.6%)	9 (1.0%)	13 (1.5%)
I was able to get involved with organization(s) or event(s) that were of interest to me.	317 (36.1%)	248 (28.2%)	79 (9.0%)	23 (2.6%)	212 (24.1%)
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	277 (31.5%)	226 (25.7%)	67 (7.6%)	26 (3.0%)	283 (32.2%)
I learned about different cultures, ideas, and/or types of diversity.	410 (46.6%)	294 (33.4%)	55 (6.3%)	17 (1.9%)	103 (11.7%)
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	463 (52.7%)	287 (32.7%)	31 (3.5%)	17 (1.9%)	81 (9.2%)

<b>What were your goals(s) for attending TCC? (Mark all that apply.)</b>	
Earn a degree or certificate	751 (85.6%)
Transfer to a 4-year college/university	495 (56.4%)
Prepare for getting a job	226 (25.8%)
Improve existing job skills	128 (14.6%)
Pursue personal interests	124 (14.1%)
Other (see comments in table below)	11 (1.3%)

<b>Comments regarding goals:*</b>
Attend college to lead me to my dream career.
Become more marketable as a employment candidate
Build permanent connections
career change
Complete Pre-Req's for bachelor's degree program
Complete the R.N. program
Get into the sonography program.... I hate they only take 14 a year. It's impossible, unfortunately.
Plan to obtain my BSN, but no concrete plans where yet.
Reverse transfer and concurrent enrollment
Save money
Attend college to lead me to my dream career.
Become more marketable as a employment candidate

\*Comments are as entered by respondent.

<b>Did you accomplish your goal(s) for attending TCC?</b>	
Yes, completely	643 (73.2%)
Yes, partially	231 (26.3%)
No	4 (0.5%)
<b>Total</b>	<b>878</b>

<b>How would you compare the quality of education offered at TCC compared to other institutions you have attended? (of those who attended other institutions)</b>	
Better	198 (40.7%)
About the same	262 (53.8%)
Worse	27 (5.5%)
<b>Total</b>	<b>487</b>

<b>If you were to start college over, would you enroll at Tulsa Community College?</b>	
Definitely yes	581 (66.3%)
Probably yes	252 (28.8%)
Probably not	35 (4.0%)
Definitely not	8 (0.9%)

<b>Which of the following best describe your educational and/or employment plans after graduating from TCC? (Mark all that apply.)</b>	
I will be returning to TCC to earn another degree/certificate	93 (11.0%)
I will be seeking a job related to the degree/certificate I've earned at TCC	191 (22.7%)
I will be transferring to a 4-year institution to continue my education	489 (58.1%)
I will begin a new job related to the degree/certificate I've earned at TCC	126 (15.0%)
I will continue with a job related to the degree/certificate I've earned at TCC	157 (18.6%)
Other (See comments on next page)	63 (7.5%)



<b>Responses to: Other* (N=45)</b>
Advance EMT and criminal justice
BSN
Continue my own job
Continue to invest in my family and educate my children.
Get a job with the bachelors I earned at OSU which I earned after earning an associates at TCC
Graduating from 4 year
Have no clue because this degree is, for all intents and purposes, a patchwork of my own creation and failures.
Headed to graduate/law school in the fall
I am still deciding what to do. I will be using the spring semester to figure out what to do next.
I have already transferred and will be graduating from OSU Tulsa this spring.
I have to try ATA college. Theyre not professionally accredited, but they are an associates program now. I can sit for my ARRT atleast. I hope i make it the school has bad reviews. But with the changes they've made...maybe i will be able to finally accomplish what ive wanted for many years.
I Iâ€™ll not be getting a job in the field of my degree
I plan on seeking my 4-year degree after taking a one semester break to work as a nurse.
I plan to become self employed
I think I may return to Tcc
I will be able to start applying to nursing programs and go from there to work as a nurse
I will be continuing my full time career while getting my former dream job associate degree.
I will be looking into transferring to a 4-year institution to continue my education, but am not sure when I will be able to do that fiancially.
I will be seeking a degree and certificate in the AMT program at Spartan College of Aeronautics and Technology.
I will be seeking relevant exposure into the career I want to go into.
I will be taking a break from college before transferring to a four year university.
I will be transferring to NSU to pursue my degree in education
I will continue finishing my degree at Northeastern State University this Spring, and find a job related to my degree/certificate
I will continue for the nursing program
I will continue my job unrelated to the degree/certificate that I've earned at TCC. I may change my mind later, but I like what I'm doing now, and it's paying well. I chose Computer Science to challenge my analytical skills.
I will continue with a job not directly related to the degree I earned at TCC.
I will continue with the job I currently have which is not related to my degree

\*Responses are as entered by respondent.

<b>Responses to: Other* (N=45) (continued)</b>
I will see what my current employer offers and if they do not have any openings I might look elsewhere for opportunities
I will start looking towards my next steps, which are finding a job in my field and searching for a good college on the coast where I can continue my education.
I will use my degree to help improve how I homeschool my children.
I'll be using my degree earned as qualification to be hired at Broken Arrow Police Department.
I'm finishing my 4-year degree at OSU in May of 2021 and I already have a full time job with the degree I am earning.
Job at QT
Keeping a job not related
Maybe
Medical IT
My original plans were to obtain my BS from NSU. However, I have decided to retire and no longer need employment.
Nursing
Nursing program
Paul Mitchell or Clary sage
Possible
Probably just going to get to the workforce
Transferring to a BA program to further my education and widen my career opportunities in my field of major-Transfer to UALR.
Transferring to Tulsa Tech to become a radiology tech
Undecided

\*Responses are as entered by respondent.

<b>Responses to: I will be transferring to a 4-year institution to continue my education. If so, where? (N=421)</b>	
Northeastern State University (112)	Georgia State University (1)
Oklahoma State University (91)	Hawaii Pacific University (1)
University of Oklahoma (47)	Howard (1)
Oklahoma State University-Tulsa (36)	LA Film School (1)
Rogers State University (29)	Moody Bible Institute (1)
NSU broken arrow (21)	Normandale College (1)
University of Tulsa (13)	Oklahoma Christian University (1)
Langston University (4)	Oklahoma School of Nursing (1)
University of Oklahoma-Tulsa (12)	Oklahoma Wesleyan University (1)
University of Central Oklahoma (12)	Post University (1)
Oral Roberts University (3)	Rhema Bible School (1)
University of North Texas (3)	Savannah College of Art and Design (1)
East Central University (2)	Southwestern Oklahoma State University (1)
Oklahoma Baptist University (2)	Texas Southern University (1)
Oklahoma State University-IT (2)	The College of the Florida Keys (1)
University of Oklahoma – Nursing (2)	The University of Massachusetts Amherst (1)
American Military University (1)	University of Arkansas (1)
Arizona State University (1)	University of Arts and Science of Oklahoma (1)
Bacone (1)	University of California Riverside (1)
California State University (1)	University of Minnesota (1)
Colorado State Global (1)	University of Oregon (1)
Dallas Baptist University (1)	Washburn University (1)

<b>Responses to: I will begin a new job related to the degree/certificate I've earned at TCC. If so, where?* (N=86)</b>	
Saint Francis (19)	Interpreter/translator
Hillcrest (15)	IT
Hospital (13)	Law Enforcement
Saint John (6)	Medical office
Air Traffic Control (2)	Nursing healthcare
A Fire Department that will hire me in Oklahoma	Omni Air
Animal Emergency Center	Opening my own business
Behavior Science or Behavior Institutes	OSU-VTH
Business Administration	OU
CARD Early Head Start and CARD Schools	Outpatient pediatric therapy
Chelsea Public Schools	Personal Training
Chimney Hills Animal Hospital	Planned parenthood
Delaware child development	Police Department in Ottawa County
EMSA	Saudi Arabia
Field service engineer	Schools
Grand Lake Mental	Teaching
His Vision for children	Union schools
home daycare	Veterinary technician

\*Responses are as entered by respondent.

**Average Response to Scaled Items Comparisons with Prior Year**

<b>To what extent do you agree or disagree with the following statements about your experience at TCC? (1 – Strongly disagree to 4 – Strongly agree)</b>	<b>2019 – 2020 Average (N; SD)</b>	<b>2020 – 2021 Average (N; SD)</b>
The instruction in my major courses were of high quality.	3.52 (1,005; 0.64)	3.53 (867; 0.62)
I was able to get involved with organization(s) or event(s) that were of interest to me.	3.26 (798; 0.84)	3.29 (668; 0.81)
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	3.26 (700; 0.83)	3.27 (597; 0.83)
I learned about different cultures, ideas, and/or types of diversity.	3.39 (895; 0.74)	3.41 (777; 0.72)
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	3.52 (913; 0.63)	3.50 (799; 0.68)

<b>How much do you agree or disagree that TCC contributed to your development in the following areas? (1 – Strongly disagree to 4 – Strongly agree)</b>	<b>2019 – 2020 Average (N; SD)</b>	<b>2020 – 2021 Average (N; SD)</b>
Communicating clearly and effectively	3.55 (1,019; 0.61)	3.57 (877; 0.59)
Thinking critically and analytically	3.60 (1,013; 0.58)	3.63 (873; 0.56)
Using computer and information technology	3.56 (1,019; 0.63)	3.55 (876; 0.62)
Working effectively with others from diverse backgrounds	3.56 (1,016; 0.64)	3.55 (875; 0.62)
Learning effectively on my own	3.68 (1,018; 0.57)	3.63 (876; 0.58)
Engaging with people different from myself	3.58 (1,016; 0.65)	3.55 (875; 0.63)
Contributing to the welfare of my community	3.37 (1,015; 0.74)	3.36 (874; 0.72)
Developing clearer career and/or educational goals	3.55 (1,017; 0.66)	3.56 (873; 0.66)

<b>Items</b>	<b>2019 – 2020 Average (N; SD)</b>	<b>2020 – 2021 Average (N; SD)</b>
Did you accomplish your goals(s) for attending TCC? (1 – No to 3 – Yes, completely)	2.74 (1,020; 0.45)	2.73 (878; 0.46)
If you were to start college over, would you enroll at Tulsa Community College? (1 – Definitely not to 4 - Definitely yes)	3.62 (1,020; 0.59)	3.61 (876; 0.61)
How would you compare the quality of education offered at TCC compared to other institutions you have attended? (of those who attended other institutions. (1 – Worse to 3 – Better)	2.32 (555; 0.58)	2.35 (487; 0.58)

<b>Please share any additional comments you have about your most recent experience as a TCC student.</b>
<b>General comments of a positive nature* (N=117)</b>
After I receive my certificate I will continue my education at TCC until I receive my associates degree. I have enjoyed these past three years being there. I love the writing center and how helpful they are.
As a TCC student, I learn how to self-discipline with my homework.
Attending class on campus during a pandemic, I feel TCC has done the best when it comes to the safety and well-being of its students faculty and staff.
Because of Covid and all the changes within the school, it is probably not fair to make any quick judgements on TCC. I truly believe the school, the administration, the teachers and even the students are doing the best we all possibly could do at this point. So far this semester has gone smoothly so I am very impressed with that. With the World the way it is, I have lowered my expectations a bit.
Being a TCC student has been such a fun chapter! I've made lasting friendships, developed & learned skills that I can take with me as well as gleaned knowledge from professors that desire to see their students succeed.
Being a TCC student was great. The classes were flexible for me, especially when I was working full time. I never had trouble enrolling or with financial aid. It was also economical, and saved my family and I money for other expenses. I was not able to participate in many events or TCC organizations because I was working, but I did volunteer, and that helped me get more involved in the community.
Best community college!
Earning a degree through the COVID-19 pandemic was a challenge but I am grateful for TCC for giving me the resources to continue my education.
Enjoyed my journey here!
Even though my last semester at TCC was switched to online due to COVID, I was still able to learn and participate in my classes.
Everyone I interacted with, from professors to advisors, were nice and adequately helped me with any questions or concerns I had.
Everyone very helpful including my Advisor.
From the bottom of my heart, I truly thankful TCC for everything I have learnt during the time as a student here.
Gave me a second chance at school. I am in excellent shape after leaving.
Going to this college was a great experience to have. I did concurrent and earned my degree while in high school and it is one of the best choices I have made.
Great Opportunities and a great learning experience!
Great team work when dealing with Covid-19 situation in comparison to other schools.
I am glad I attended TCC to be equipped for this journey in my life.
I am grateful for the opportunities and time given to set myself up for the future!
I have learned so much at TCC. I am happy I had the flexibility to attend class but also have time for my children. I would have never gotten this far anywhere else.
I have really enjoyed my time taking the classes that I have taken. Anyone that I have had to contact has helped me in every way that they can in a very timely manner. Thank you for this experience of learning in my life.
I like my academic advisers in the scholarship programs, my Professors and Instructors, my classmates that I met in person from my previous classes. I learned a lot of things from TCC and I'm so bless to be one of the successful students from this institution.
I like that TCC offers online classes, I was taking online courses before COVID. I like that TCC keeps the students informed and communicates with the students regarding any issues that may interrupt the class schedules.

\*Responses are as entered by respondent.

<b>General comments of a positive nature* (N=117) (continued)</b>
I attended RSU for two years right out of high school on the PLC scholarship before leaving to work full time and be a new mom. Throughout the years I have taken a class here and there through RSU as I worked full time, hoping to one day complete my degree. My experience was not good, though, but I thought it was a 'normal' experience for every student in every college. I decided to transfer to TCC after hearing a lot of amazing things, and I am so incredibly glad I did. Not only have I finally completed my first goal, but I enjoyed the process. My professors have all been amazing, all of the classes I took challenged me in the best ways, transferring credits and arranging my schedule for graduation have been effortless due to the help of the amazing staff, and I feel incredibly prepared for my upcoming semester at OSU. If I could do anything different it would be to start at TCC from the very beginning.
I enjoyed my experience at TCC.
I enjoyed my time at Tulsa Community College. I am proud of how well the college worked with my full-time work schedules. Opened doors for me to be involved in Student Organizations as well as provide the opportunity to work part-time at the college while attending.
I enjoyed my time here.
I enjoyed TCC and the opportunities that were given to me.
I had a fairly great experience. There are a few things I would change about the program I was in, but overall, I learned a lot and I think it has prepared me for the future.
I had a great time and met so many amazing people!
I hate online courses but i haven't been happier with my school experience.
I have a great foundation for my educational goals!!
I have become a more confident student and look forward to using my degree in the field I enjoy.
I have encountered many wonderful and inspiring professors while attending TCC. The professors and staff are all very helpful and caring.
I have enjoyed most of my classes at TCC. I started at the West campus and moved to Metro. I had to find my way there to a degree I would love and I found it. I'm so happy with what I'm doing and where I am in life.
I have enjoyed my time at TCC. It wasn't always easy, but I managed to learn more time management skills, and improve my skills as a musician.
I have enjoyed my time here at TCC I have learned a lot about myself and met some great people I would highly recommend this college to others.
I have had a good experience with TCC; beginning to graduation time. I was greeted nicely when i came to TCC and i have had an amazing time. My teachers have been very good to me and I'm learning about radiology every step of the way. I would definitely recommend students come to TCC, for hands on learning and get a position in a real job.
I love it except for two classes
I love my experience here.
I love TCC
I love TCC and it's ability to provide financial help for those less fortunate. I have been blessed abundantly by this college.
I love TCC it was a very good i meet new people ad friendly people
I love Tulsa Community College and have enjoyed my time here. I am looking to further my career at TCC Connection and complete my second degree in Digital a Media.
I LOVE Tulsa Community College and I will miss it when I graduate!
I loved my time at TCC. The staff was always amazing and truly cared about their students. I went to a big university first and there were so many people in a class that you didn't really have that one on one interaction.

\*Responses are as entered by respondent.

<b>General comments of a positive nature* (N=117) (continued)</b>
I loved the environment at TCC.
I loved this place
I met a lot of great students, staff, and instructors during my time at TCC. TCC has prepared me for the next journey of my education.
I really appreciate how much attending TCC has help me grow and become more confident in my education and in myself.
I really enjoyed my experience here at TCC, even going through COVID TCC allowed me to push past and persevere through the tough times. TCC allowed me to focus on something other than myself. I am so grateful that I had teachers and counselors who pushed me and allowed me to be heard and actually listen to me.
I really enjoyed TCC overall. Great classes, professors, and other great employees that made me feel comfortable and welcomed.
I think my time at TCC has been great. The teachers have be helpful and respond in a timely manner. My Academic Advisor has also been very helpful in getting me to where I am at.
I think TCC is excellent and has many practical programs available.
I thoroughly enjoyed my experience at TCC and intend to take more classes after graduation.
I thoroughly enjoyed my time at TCC!
I was extremely pleased with my experience at TCC. Course offerings were excellent. All of my instructors were top notch. Great peers. Plenty of opportunities for involvement. Wellness opportunities a huge plus.
I wish TCC was a four-year university and offered some Bachelor's courses. I love the ease and overall community connection I get from TCC.
I'm really going to miss this place when I graduate!
I'm thankful for the WiFi hotspot
It got easier as the years went on
It has been a good learning experience and hoping to take that to the community and have a positive impact.
It has taken me a long time to complete my degree because I kept changing my mind or going off on side adventures, such as my certificate of mastery in early childhood education, (I already have my CDA) and I finally needed to complete a degree for all the years that I have put into being a part time student on top of being a full time single parent, full time employee, full time caregiver of a parent, being a foster parent, injuries at work, etc. however being a tcc online distance learning student helped me to be able to meet my goals and work at a pace and time that worked for me.
It was a good experience and fulfilled what I needed.
It was a great way to start off my college career.
It was a long ride, but after nearly 8 years and many setbacks my persistence paid off and I finally have become the first person in my family to hold a degree.
It was good
It was great made some new friends and had great teachers
It's been a productive associates program and I have appreciated the opportunity to stay local, pay a lower tuition and still be prepared and ready to transfer into a university role. Job well done.
This last semester was a relief.
This last semester was online and really difficult but I made it through and couldn't be happier.
Very appreciative of the opportunities I received at TCC!

\*Responses are as entered by respondent.



<b>General comments of a positive nature* (N=117) (continued)</b>
Its been a real privilege to be in such a positive and encouraging environment, plentiful with resources.
It's been good.
It's been great
I've enjoyed my time
I've really enjoyed my time at TCC, as a first generation college student it all seemed so overwhelming but I feel I was well supported at TCC and I have gained skills that will help me through the rest of my college career and life.
Love everything about it!!!
Loved every minute of it
My experience as a TCC student was not what I was expecting. It was a good experience. I met some of the best instructors that taught me skills that will follow me through the rest of my college experience when I transfer to a four-year university.
My experience at tcc has been great and I would recommend it to anyone.
My overall experience with TCC was amazing and rewarding towards my overall growth.
Overall a good choice to focus on a specific field that you want to make a career out of in your life.
Overall I was very happy with everything that was done for me at this school. I will tell others about my experience.
Overall it was a great experience that I would recommend to anyone trying to start their college career.
Overall it was an excellent experience, enjoyed most of the instructors
Overall professional staff and outstanding professors.
Overall, I really enjoyed my time at TCC, TCC made it easy to complete my degree with online options as well as great tutoring platforms. I also enjoyed many of my instructors. I will greatly miss TCC.
Plenty of my early failures were my own fault, and getting adjusted as a college student. I figured out the best course for me to be a successful student, and the college did a good job of preparation and working with my schedule. Credits to Benjamin Bryson for always being there with advising and help.
Professors were great and my advisor really helped me!!
So glad I went to tcc it has showed me that community college wants you to succeed over just taking your money
TCC has a great program and I enjoyed my interactions with students and other administrative staff.
TCC has been a great building block for my future.
TCC has been very supportive of my pursuit of a degree. My experience here has been beyond my expectations and I am grateful to everyone in this institution for their kindness, patience and encouragement.
TCC is a beautiful college that help me set foundation for my academic goals.
Tcc is a great alternative to going to a 4 year university after high school.
TCC is awesome because it helps a lot of students to overcome problem with courses cost.
TCC is nice and helpful.
TCC is so diverse. The environment always felt welcoming, and success-oriented.
TCC is such a good school and I would recommend it to anybody
TCC offers so much help to students, I think this is what makes TCC such a good school. TCC really wants students' to thrive academically, mentally, physically, and socially.

\*Responses are as entered by respondent.

<b>General comments of a positive nature* (N=117) (continued)</b>
TCC online courses have allowed me to continue to take classes from a distance. I couldn't find another college that offered Calculus online, and I was very grateful for the opportunity. All of the professors have been willing to work with me on testing at different testing locations, and overall my experience at TCC has been very positive.
tcc was a great college to first start at and begin getting your feet wet into the waters of education. i attended a technical school before and the professor was amazing but i love the diversity, variety of subjects, and the communication between the students that i've met at tcc.
TCC was a great first step in college for me. I got my basics done and got my associates degree.
TCC was a great thing for me because it saved a lot of money being able to get 3 years of pre requisite classes done for free with Tulsa Achieves and it helped my mom out and my degree has really prepared me for the program I am applying to.
TCC was great all of my semesters. Although I HATE not being able to have in class classes this semester, it still went smooth.
TCC was great for me. The amount of classes available at differing times was better than my 4 year college. I think TCC is a great school!
The friendships and memorable relationships I've had amongst classmates, professors, and administrators were one of the greatest I've had. I will carry the knowledge and positive experiences I've had here at this institution with me into the future.
The pandemic made things stressful for students but I think TCC handle the situations that arose professionally.
The positive experiences I had with the transition to virtual classes because of the pandemic have made me consider taking more online classes in the future, when previously I never wanted to.
The resources available to students are incredible. I wish I had access to this amount of amenities when I was in college 10 years ago. Thank you!
This semester of nursing school has been by far the most difficult due to social distancing and learning from home. However, I am very proud of my experience at TCC and believe that this is a great school. I would do it again in a heart beat. I love this school.
This was a difficult year for anything due to Covid. I stayed on target and chased the degree even thru the many diversities and challenges I faced.
Well, I so glad I made the first in starting my continued education at TCC. Attending TCC gave me hope that I am going to complete along with the time goal I have since I completed high school. TCC is just the beginning of my getting my associate and going on the get my 4-year degree.
Without TCC I would have never been given the opportunity to join the NSLS. But because I did, I also became the TCC Chapter President of the NSLS and I would not change it.
I enjoyed my experience coming back to TCC to finish my degree. It was like I never left.
I have taken TCC courses since my junior year of high school as a concurrent student and frequently encouraged my fellow classmates to take the amazing opportunity that Tulsa Achieves has given me and other Tulsa high schoolers. I have loved every bit of this school and it's staff.

\*Responses are as entered by respondent.

<b>General comments of a negative nature* (N=8)</b>
I honestly feel like the proctored exams, shouldn't be a thing especially when they're timed. I don't think I would be graduating without having to do extra research, because even when I asked people for advice at TCC (the staff) I would sometimes get the wrong answers
As much communication that happens there, there is also as much miscommunication there. They can be very helpful, but also it's just a job to them.
At the southeast campus the librarians are pretty rude in a way about masks. I had one occasion where I didn't realize I had it pulled down and another where I was literally by myself studying and had taken my mask down one time and they told me that they have "told me multiple times, and that it's my second strike and now they are reporting me." The way the man spoke to me was kind of rude and if they knew I were pregnant and was having a harder time breathing at that time, they'd understand maybe a little more and be nicer about it next time rather than saying "they have told me MULTIPLE times to put my mask back on" in which they did not.
Blackboard needs some works especially with the pandemic still going on
Of the 4 professors I had I thought 3 were outstanding and 1 was terrible. And I think the Practicum had no value towards my education towards the field I seek knowledge and experience. I feel the course was directed for the sole benefit of TCC, it's board and it's public relations.
Stop making us change our passwords so often.
The TCC staff needs to have some seriously in depth evaluations at the end of each semester.
You don't want me to, I promise.

\*Responses are as entered by respondent.

<b>Positive comments related to instruction* (N=31)</b>
One of my most recent experiences as a TCC student is the experience of taking an Exam with Lockdown at my own house. It was an interesting experience. I set aside time to do the exam and was surprised by how easy the Lockdown browser made it.
All of the classes I have taken so far at TCC have been online, even before the pandemic. This semester there was noticeable improvement in the organization of all my classes. I appreciate the effort TCC staff has put into making online classes easier to follow.
Amazing professors that I've had in class. unfortunately, due to "COVID," My time was cut short of having in person classes. I have never enjoyed online courses because professors regularly find an outside course for us to subscribe. I find that this separates the professor from the student and removes the relationship and dialog between professors and students. My greatest shoutout are to professors Ande Dejjacomo (Linux). and Emily Quinn (Pre-calculus). Both of these professors were engaging in their classroom and, when necessary, were genuinely interactive when online. These professors will never be forgotten throughout my future endeavors in any programming and IT work that I might fight.
As an engineering student, I know these courses are difficult to comprehend especially now during this pandemic. My professors this semester (Fall 2020) have been amazing. They are always available to help and really take the time to make sure you succeed.
Best online class options out of every institution I've seen. Fantastic for working adults and parents.
Excellent teachers. The teachers really care about their students.
Good balance of courses
Great experience, good professors
I am impressed with how well the teachers have been handling making their classes online optional due to the covid problem going on right now.
I am in my senior year of a five year degree plan and my second year at OSU - Tulsa and I can say wholeheartedly that some of the best teachers I have EVER had were at TCC. Specifically Michael Moore as a math instructor. I also want to say that the relationship between TCC and Oklahoma State University, specifically with Ronald Knight who teaches Intro. into Engineering at TCC and is the engineering advisor at OSU - Tulsa, made the transition between the schools very smooth.
I appreciate the online live classes through the pandemic. All instructors have been great.
I attended the west campus in Tulsa yet lived in broken arrow. The reason for the long drive was because of the excellent professors in the science department.
I do not have much more to share because I was taking only two classes per semester and didn't was constant due to pregnancy and then taking care of my children. It's one of the reasons it took me so long to get a degree. I really enjoyed my classes and learned so many things in most of them.
I enjoyed all my classes, The teachers were great. I felt some stress at times, but knowing I could ask a question and get a fast response help.
I enjoyed most of my classes. I work a lot of hours and it is good that I can complete the classes online and on my time.
I enjoyed the classes that really pushed me out of my comfort zone, thanks to that I met some great people and was exposed to professional experiences that I couldn't get anywhere else.
I genuinely enjoyed attending to TCC. I had a lot of professors who were very genuine and truly cared about their students.

\*Responses are as entered by respondent.

<b>Positive comments related to instruction* (N=31) (continued)</b>
I had an amazing chemistry lab experience
I had excellent instruction at TCC and felt that I learned a lot and that I am well prepared for Nursing school. Also, I am impressed by how well my instructors and the school transitioned during the Covid quarantine. I can't imagine how difficult and stressful that transition was and I felt like I continued to receive an excellent education.
I have been at TCC for almost two and a half years and it's a great college, with great professors. I'm glad this was my first college to go too.
I learned so much concerning political science here than highschool. Everyone is extremely friendly and truly wants you to succeed.
I truly enjoy my classes.
My most recent experience as a TCC student would be taking online classes. My professors tried to be understanding when everything was switched online, and they were very helpful.
Tcc is a school that strives for excellence and backs that up with the quality of professors.
The professors at TCC are outstanding!
The professors handled online teaching very well.
The professors try their best to help you succeed!
The recent online learning has really helped my focus and education
I enjoyed my internship at Salvation Army Men's Adult Rehabilataion Center. I was able use my education and experiences to direct the clients to sobriety.
In my experience, professors are doing a great job of making syllabus changes that make them more manageable for students in this time
It has been hard with the switch from in person classes to online but TCC has made the transition as smooth as they can. The instructors have been amazing through all of this chaos.

\*Responses are as entered by respondent.

<b>Negative comments related to instruction* (N=19)</b>
I have taken a majority of the classes at TCC online. I often times get a sense that the professors are overwhelmed with the quantity of students and we don't get adequate feedback. I am a working adult and I understand the fact that quality sometimes is lessened due to the stress of having an abundant workload. I feel that feedback is important and communication with some professors needs to be evaluated.
I love TCC, but the online courses need work. I think they still should be required to lecture and teach the material, otherwise I am just paying to read a book and teach myself and pay for the book too. I think that is not very good for my education but because of coronavirus all my classes got transferred online and teachers took the easy way out of teaching besides a few.
In person classes are a lot more beneficial as a student opposed to online, Zoom classes.
"It was great other than one of my Professors "
Over all I have had an amazing time at TCC and very rarely had issues that needed to be solved by the school. I do think that in a post covid that there needs to be more focus on how to train teachers how to effectively teach in virtual environments but that is my only real critique.
I chose to take all of my courses for my Accounting certificate 100% online. It feels like the instructors for many these classes are nothing more than placeholders. We receive one message per week from the Accounting instructor reminding us what is due that week. The computer instructor has not reached out to the class since August. The accounting instructor keeps our assignments locked even after the due date has passed, preventing us from reviewing our mistakes or using the assignments to study for the quiz or test. I email every time asking to have it opened for our review, and she will open it but never reply, so I only find out it is open if I go back in to check. Our accounting Connect platform this semester has been riddled with errors... for example, in our most recent assignment, one problem didn't even contain a question - it just gave us the true and false answer options with NO question. Other problems have referred us to an image to answer the question, but the image was missing entirely. I used to email the professor, who would in turn say she was contacting Connect to let them know, but then she would not offer to adjust our grades to make up for the error. These online courses really should be labeled as "self-taught" because most of the professors do no teaching at all.
Certain online programming instructors should be more involved with their coursework. Suzy Oliver is an example of how the other professors should be since her projects require both creativity and critical thinking to complete, while the others do not create their own assignments to challenge students.
I have had a decent time at TCC. COVID hit and made it a little more difficult because we moved to online. I do have to say this semester has been the hardest yet. I'm struggling really bad in Microbiology and the professor doesn't seem to care we are all doing poorly.
I just wish for better communication among students, and that the instructors are much more engaging in online courses.
It's not bad in campus is much better than online since some professors do not know how to give assignments online properly.
Most staff are great! Some don't care if a professor makes mistakes and let the student fall because of it.
Online learning is quite difficult considering not every professor teaches with a virtual classroom.
Online virtual learning with the pandemic was extremely hard on me to be able to function and learn at home.
Professors with PhD's can't teach..
Some of the professors have horrible communication skills which makes it very difficult to learn.
The organization and Professionalism of some professors need to be improved in the Engineering classes. I had a terrible experience with a Strength of Materials professor and would not recommend him to anyone.

**Negative comments related to instruction\* (N=19) (Continued)**

This is not a problem exclusive to you, but in almost all colleges people like me cannot speak their minds openly. Certain professors have a distaste for people on my side of the aisle. They weren't going to fail me or anything, but they weren't going to look at me the same. The classes I was more open about my politics I was scorned, or not asked questions at all after that. TCC is relatively good when it comes to protecting values from an events standpoint, but the professors (maybe 80% of the ones that bring up politics) are very negative towards certain people based on the candidate they support. And they know they have that kind of power over students. Students don't have the courage to speak up against their professors, so professors take advantage of this. This was only in certain classes, but it is incredibly unprofessional to be talking about politics in a classroom (government is different, politics is subjective). The STEM fields were incredibly professional, however, and were my favorite part of TCC.

This pandemic has made learn because this career is a hands on career. There needs to be a better way to teach students other than on Zoom.

\*Responses are as entered by respondent.

<b>Positive comments related to programs* (N=8)</b>
I am grateful for the learning opportunity I have had at TCC! My professors in the nursing program have been excellent and I am grateful for each of them and their help in achieving my goals as a Nursing Graduate.
I went to Baylor University for some undergrad, and all I can say is that TCC was so amazing for me. The people who attend TCC are hard workers and similar to me, yet so diverse. I loved the professors in the nursing program. They are all so beyond amazing and helped me in so many ways. I am so thankful I got into the nursing program at TCC and was able to experience nursing school here.
TCC helped me build a strong foundation in my Mechanical Engineering studies.
I have really enjoyed being a TCC student. With Covid having such an impact on our program, I feel that our nursing professors did an amazing job with what they were dealt with to make this a great learning experience. I truly thank them for my success in the program!
I think it is a shame that this is the last time that the Project Management Certificate will be offered. It is extremely worthwhile, probably the most worthwhile courses I've ever taken, and it is sorely needed by the community. I am very afraid that they might not let the 3rd course make, and then I'll NEVER be able to get the certificate since it is being discontinued.
Jennifer McMahon has put together an amazing interior design program that we have all benefitted from so tremendously. There is nothing in there area that would compare to the quality of this program.
The Biotechnology program was truly amazing and all of the teachers I had were the best ones I've ever had.
The Direct Degree Program allowed me to complete my degree in just 2 years while working full-time. This program should most definitely be continued for future students!

\*Responses are as entered by respondent.



<b>Negative comments related to programs* (N=12)</b>
I have had a somewhat interesting time trying to achieve this degree as hallway through TCC dropped my degree choice and many of the classes I needed to finish so I have had to take substitute classes.
It would be nice to have more options to have Biotechnology degree that transfer into the OSU-Tulsa, Mechanical Engineering program since that program also works in the Biotechnology field and both can (or already are?) STEM fields.
I still enjoy the campus and the learning environment. I would suggest either lowering the requirements for somewhat obscure degrees like Japanese. It makes it difficult to graduate when the classes often don't have enough students to allow people to enroll. I don't necessarily want the degree cancelled, but it would be optimal to allow some exceptions for certain classes.
It's been definitely hard during this pandemic to learn virtually. I have taken online classes in the past but this is on another level of distraught mental health and without the social interaction. Sucks that half the nursing program was learned on our own and through a computer.
All my comments are above. TCC needs to make the programs more accessible. Many people cannot move to accomplish their dreams. Many are in debt with nothing to show. Please.
Covid has been a pain to everyone involved but i feel like the 4th semester nursing students got cheated out of important experiences that will force us to enter the work force less prepared. I dont understand how some programs are able to meet in person but people that will be on the front lines of covid every day in less than 3 months, can meet in person for important labs and lectures.
Felt like they didn't compensate us very well for the education we received. Forced to be online and not having a choice I should have not paid as much. I also paid for labs that were not even real. It was a joke and a waste of money. I don't feel like TCC went above and beyond for my last semester of nursing school. We won't get a pinning service, and that's been a tradition since Florence nightingale. Barely even get a graduation. Other schools are still having graduations and pinning ceremonies. I won't recommend TCC. Very very disappointed.
I did not learn the things I needed to know about my career early enough in my program to know if it was a fit for me.
I was extremely disappointed that y'all couldn't keep the german class. I'm going to OU to get a German degree, it would have been nice if there had been an accessible option for me at the community college level.
The digital media program could use some help.
Until I entered the nursing program I thought the classes were educational and well put together.
We need more instructors and/or more slots for Aircraft Dispatch.

\*Responses are as entered by respondent.

<b>Positive comments related to services* (N=22)</b>
Advising was great.
Advisors are very good at TCC, they have good knowledge about degree programs and give good advice.
All my classes at TCC were at the SE campus and it is a great campus overall. It has great amenities and resources. Would definitely recommend to anyone starting college.
Any times I have had issues with instructors, my advisor has been helpful with leading me in what to do. And I had someone to reach out to resolve the issue.
As someone who has attended multiple colleges, TCC has been my favorite by far. The staff was extremely helpful while and they made me feel important. I always knew I had resources to reach out to if I needed help with something.
Great staff
It has been a great opportunity to be able to participate in Tulsa Achieves and I am very thankful for it.
It was definitely a lot of fun to be a part of the orchestra and True Blue Leadership because I was able to make friends and contacts.
My professors were amazing. TRiO helped me tremendously.
The library is a haven and the resources there are what made college possible for me!
The Scholars for Excellence program truly made it possible for me to be able to attend school. Otherwise I never would have been able to afford it or would have received the support I needed.
The staff has been really helpful with preparing for graduation.
The staff was super helpful guiding me through my whole college experience!
Transferring to a 4-year institution is so easy because of the help from my academic advisors and staffs from International Student Office. They helped me a lot during my study. I really appreciate their efforts for TCC students.
I had a very good experience working with the staff at TCC.
I really enjoy TCC, everytime I went to the advisors they helped me with whatever question I had, if it was something they didn't know they would find out and promptly return my call with the answer. The same with FinAid with loans and information. The faculty was accommodating and helped me with any issues that I might have.
I transferred in from a community college in another state after taking a break and everyone that I worked with at TCC to get me enrolled and make sure everything was in order for me to start classes.
It was great the advising really helped me
My most recent experience at TCC was good. Yes, I had some struggles, but the staff helped me through each struggle. They were very patient with me, because at times I was lost and I probably confused them. Coming back to school was a true journey and to tell the truth I did not have much technology experience under my belt, but they helped me through. The online tutorials and the in person lessons on Black Board were also very helpful to me.
Nicole Wheeler was a fantastic advisor! She's very communicative and helpful, and provided excellent assistance with navigating completing my degree even through the challenges of adding transfer credits, COVID shutdowns, and fast-tracking so that I could get everything accomplished before moving across the country.
TCC exceeded my expectations. I'm very impressed by the services they offer to help make students succeed. Services such as tutoring centers and mental health counseling.
TCC was very welcoming, the school offer great academic advisors that helped me whenever I had questions.

\*Responses are as entered by respondent.

<b>Negative comments related to services* (N=21)</b>
I feel that the services for people like myself that have disabilities could have been better and more thorough and some of the teachers we're not very favorable but for the most part I had a positive experience at TCC.
More virtual opportunities such as clubs and events would be amazing!
Another thing I wish had been different were groups like Spanish Club. I was interested in a few different ones but they tended to meet during the day. I understand that many more traditionally aged students were often available during the day but as a student with a full time day job I just wish there had been an evening or weekend option to participate.
I've had some trouble getting help in the Financial Aid Department.
Most of my experience with TCC has been very favorable. I did have to submit an SAP this summer, and with all the chaos surrounding the pandemic and staff having to work remotely, somehow my appeal paperwork sat stagnant for too long without getting reviewed. That situation became an absolute nightmare because i couldn't get enrolled early and my financial aid wouldn't apply because the deadline had passed. Though I had done everything I was supposed to do and had done it timely, I was frustrated that I had to pay out of pocket to get enrolled for the fall semester. I am eternally grateful to Susanne Pickering and Diana Allen in advising and especially to Joanne Tayrien in financial aid advising for taking control of the situation and helping me get to a resolution.
Most of my experiences with TCC as a college, meaning financial aid, advising, etc have been hit and miss. But has improved since I started in 2017. Some of my advisors in the start of my education gave me bad advice for class enrollment and did not know the specifics to the Interpreting program which caused issues. However, improvements have been made outside of rude advisors from time to time especially, with Covid and getting an appointment on phone/zoom is hard and you get a random advisor who treats you like you are dumb. Only complaint, rude advisors at times/do not fix the problem/bad attitudes.
Some of the student services were difficult or frustrating to navigate (financial aid mostly). TCC did a great job of transitioning to a mix of online and on-campus classes during 2020. My online classes were easy to work with and still learn a great deal.
COVID made things difficult as a student involved in organizations. We struggled to get people involved before COVID, but COVID made things worse. COVID warped people's minds into thinking TCC is in fact a school where you take your classes and go on about your day. We have yet to get others involved but we're working out a way to get more students active.
Everything went well for me at TCC except my last semester regarding financial aid probation for completion rate. They put me on probation one week after my probation was lifted because my private voice class gave the appearance that I was repeating a class which violated my probation agreement from the previous semester. After many calls, no one could answer my questions until my professor Mark Frank had someone contact me from the answer center. While the mistake was corrected, it put me through additional stress unnecessarily. I was told this has been an issue for many years which is always hard to hear and makes me wonder why it hasn't been fixed. I hope this won't happen to future students.
I am saddened to see that there is a drive through graduation for students graduating in Fall of 2020 that only allows one car per student. I know that with the pandemic the school has had to make necessary changes to keep everyone safe. I will not be attending my first college graduation because I cannot pick and choose in my family who will be allowed to sit in the one car to watch me get my diploma.
I have enjoyed being a tcc student. Just wish I had more options as a dyslexic student w out the paperwork due to not being able to afford it
It took me 4 years to get a 2 year degree. I feel the advisement department needs improvements in this area and less loopholes for students.

\*Responses are as entered by respondent.

**Negative comments related to services\* (N=21) (Continued)**

It was very discouraging to me that I would receive emails from my advisor this last semester reminding me to enroll for next semester when my advisor should know that I am graduating. I never received any emails reminding me to apply for graduation. It felt a lot like a money trap... bringing students in but not helping them to leave when the time comes. It felt like my advisor was oblivious to my situation. I also had an issue with the hold placed on my account at the beginning of each semester. I understand that for the freshman but as a student that has been here for years I don't need an advisor to help me register for classes. I knew what my degree plan was and the hold to prevent my registration was a hindrance. Why give priority enrollment if you then intend on blocking those same students from enrolling?

My academic advisor, Ben Bryson, did not always seem to be on top of things. I reviewed my transcripts and my options for degrees during my first semester. It took him until my third semester at TCC to let me know that I could obtain two degrees. Had I known that in the beginning, I could have made different choices and cut out a semester. He also didn't always respond to emails. For example, we talked about my needing to apply to the Financial Aid department for approval to reinstate my aid that was suspended due to excessive hours and my request to have several transfer classes to be reviewed for acceptance by the registrar. He stressed the importance of me getting the information in to him quickly. I did.. However, when I followed up several weeks later, he had not even opened the email. Very frustrating! He did get a bit better at responding to my emails during my last semester.

Not much guidance given when seeking help.

Over my time at TCC, I brought several issues to counselors or head of departments. Each time, I felt as though the school could not have cared any less about me as a student or my experience there. Some of the teachers are great, but with Covid, some have practically stopped teaching. Handing students notes is not teaching & I'm sad & frustrated to see that TCC has allowed professors to teach this way. I'm concerned for my future at OSU & if I've truly been able to teach myself enough to succeed.

TCC needs to be doing more to help students effected by covid complete their courses. Although both of my professors have been concerned and kind and have extended deadlines I'm still behind because of missed instruction during our households covid quarantine and it has proven to be quite difficult to catch up without sacrificing my grade. I know C's and D's get degrees but I'd rather understand what I'm learning and get better grades.

"TCC needs to do better for their students with diabetes, and really students with disabilities in general. There needs to be better education among the faculty and staff on what students with diabetes go through on a daily basis and the ways their lives are different compared to students who do not have diabetes. Professors also need to be knowledgeable on the rights that students with diabetes have, such as when, where, and how students with diabetes can care for their condition. The answer to that question is in any way They see fit.

TCC also needs to do a better job at advertising the various services they offer, such as the Revers Transfer program, as well as the various colleges/partnerships TCC has that are not located in Tulsa."

The largest challenge I had was with the advisors. I felt each one I met with gave me different pieces of information, sometimes different from each other. Being assigned to an advisor that wasn't at the campus I was attending, made it difficult to connect with her.

\*Responses are as entered by respondent.

<b>Miscellaneous comments* (N=2)</b>
All answers are dependent on passing the class and completing the program.
It went by really fast.

\*Responses are as entered by respondent.

# Appendix A

12/11/2018

Qualtrics Survey Software

## Exit Survey

### Default Question Block

Please enter your College Wide ID number beginning with T.

What is your preferred non-TCC email address?

What were your goal(s) for attending TCC? (Select all that apply.)

- Earn a degree or certificate
- Prepare for getting a job
- Improve existing job skills
- Transfer to a 4-year university
- Pursue personal interest
- Other

Did you accomplish your goal(s) for attending TCC?

- Yes, completely
- Yes, partially
- No

How much do you agree or disagree that TCC has contributed to your development in the following areas?

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
Communicating clearly and effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thinking critically and analytically	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using computer and information technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working effectively with others from diverse backgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning effectively on my own	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Engaging with people different from myself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contributing to the welfare of my community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing clearer career and/or educational goals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

<https://tulsacc.az1.qualtrics.com/WRQualtricsControlPanel/Ajax.php?action=GetSurveyPrintPreview>

1/3

**To what extent do you agree or disagree with the following statements about your experience at TCC?**

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	N/A
The instruction in my major courses were of high quality.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was able to get involved with organization(s) or event(s) that were of interest to me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I learned about different cultures, ideas, and/or types of diversity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**How would you compare the quality of education offered at TCC compared to other institutions you have attended?**

- I have not attended other institutions
- Better
- About the same
- Worse

**If you were to start college over again, would you enroll at TCC?**

- Definitely so
- Probably so
- Probably not
- Definitely no

**If you indicated that you would probably or definitely not, please tell us why you would not likely enroll at TCC again if you were to begin college over.**

**Which of the following best describes your educational and/or employment plans after graduating from TCC? (Select all the apply.)**

- I will begin a new job related to the degree/certificate I've earned at TCC. If so, where?
- I will continue with a job related to the degree/certificate I've earned at TCC. If so, where?
- I will be seeking a job related to the degree/certificate I've earned at TCC.

I will be transferring to a 4-year institution to continue my education. If so, where?

I will be returning to TCC to earn another degree/certificate.

Other:

**Please share any additional comments you have about your most recent experience as a TCC student?**

**Did anyone at TCC make a positive impact on you? If so, please provide their name(s) or the area in which they work.**

**Would you like to receive information on the TCC Alumni Association?**

Yes

No