

Tulsa Community College Special Meeting of the Board of Regents

MINUTES

The special meeting of the Board of Regents of Tulsa Community College was held on **April 21, 2022, at 8:30 a.m. at the Metro Campus**.

Board Members Present: Mitch Adwon, James Beavers, Paul Cornell, Samuel

Combs, Caron Lawhorn, and Wesley Mitchell

Board Members Absent: William McKamey

Others Present: President Goodson

Executive Assistant for the Board

College Administrators College Legal Counsel

Faculty Staff

CALL TO ORDER

Chair Lawhorn called the meeting to order at 8:35 a.m.

President Goodson confirmed compliance with the Open Meetings Act.

ROLL CALL

The assistant called the roll and the meeting proceeded with a quorum.

APPROVAL OF THE MINUTES

A **motion** was made by Regent Adwon and seconded by Regent Cornell to approve the minutes for the special meeting of the Tulsa Community College Board of Regents held on Thursday, March 11, 2022 as presented. The Chair called for a vote. **Motion carried by unanimously voice vote**.

CARRYOVER ITEMS

There were no carryover items.

NOMINATING COMMITTEE APPOINTMENT

Presented by Regent Lawhorn, Chair

1. Nominating Committee Appointments

Regent McKamey was appointed as Chair of the Nominating Committee and Regent Mitchell will serve as a member. The Nominating Committee will recommend to the Board the Chair, Vice Chair, and Secretary for the TCC Board of Regents for Fiscal Year 2023 at the June meeting.

ACADEMIC AFFAIRS AND STUDENT SUCCESS COMMITTEE REPORT

Presented by Regent Mitchell

1. Overview of Committee Meeting Topics

Regent Mitchell apprised the board of meeting topics discussed in the April committee meeting.

• An EDGE Program presentation was given.

PERSONNEL REPORT

Presented by President Goodson

1. Introductions of Recently Appointed Staff

There were no introductions.

2. Consent Agenda

The personnel consent agenda was submitted for approval.

- Appointments of full-time faculty and full-time professional staff at a pay grade 18 and above made since the last meeting of the Board of Regents of Tulsa Community College.
- Retirements of full-time faculty and full-time professional staff submitted since the last meeting of the Board of Regents of Tulsa Community College.
- Separations including resignations, terminations, deaths, and transition to disability status of full-time faculty and professional employees submitted since the last meeting of the Board of Regents of Tulsa Community College.

A motion was made by Regent Combs and seconded by Regent Beavers to approve the personnel consent agenda. The Chair called for a vote. **Motion carried unanimously by voice vote.**

(Attachment: Consent Agenda)

FACILITIES & SAFETY COMMITTEE REPORT

Presented by Regent Adwon

1. Overview of Committee Meeting Topics

Regent Adwon apprised the board of meeting topics discussed in the April committee meeting.

• Long-term Facilities Planning

The 10-year Facilities Planning project has been underway since February. The team met with numerous college stakeholders and is onsite this week to complete the remaining campus site assessments. In an effort to gain additional feedback, a college-wide survey has been sent to all enrolled students, faculty, and staff with over 300 responses received so far, and an Open House is scheduled this afternoon for anyone to join. Space utilization data has been gathered and is currently going through a detailed review process. The Board will have an opportunity to meet the project team later today in a dedicated feedback session.

• Student Success Center Update

The Metro Campus Student Success Center reached substantial completion and has received all occupancy permits. The Success Center staff is scheduled to move-in on April 28. Permits for the exterior courtyard have been received and construction is expected to complete by June.

The Northeast Campus interior construction is ahead of schedule with a movein now scheduled prior to the start of the Fall semester. The committee reviewed possible designs for the exterior building entrance which should be included within the existing budget.

• Major Projects Update

Designs are progressing for multiple phases of space improvement at the Metro, Southeast, and West campuses for the Nursing program. The parking lot resurfacing is wrapping up and the construction of a new computer lab funded by the TCC Foundation with 50 student workstations started at the

Northeast Campus. We expect to begin receiving our new air handler units over the summer with installations to be staggered throughout the Fall to avoid campus disruption.

• Facilities Dashboard

Michael Siftar, CTO and Associate Vice President of Administration, presented the dashboard.

- Construction on the student success centers is on track.
- o The Northeast Campus Fabrication Lab is nearing completion.
- o Awaiting air handlers. Expecting arrival around late summer.
- Solicitation for bids submitted for the exterior and interior doors. Interviews begin next week.
- Projects in yellow awaiting HEERF funding.
- o Parking lot project near completion.
- Metro Campus waterproofing underway.

(Handout: Major Projects Dashboard)

COMMUNITY RELATIONS COMMITTEE REPORT

Presented by Regent Cornell

1. Overview of Committee Meeting Topics

Regent McKamey apprised the board of meeting topics discussed in the April committee meeting.

- Legislative Update
 - o State:
 - School voucher bill failed.
 - Diploma Nursing is no longer alive on the House floor.
 - Continuing to monitor Oklahoma's Promise and any notice of claw back language.
 - Our AARPA request for the nursing program received full approval from the Legislative joint committee. Next step is full approval from the steering committee. After that, it will go to the Governor for approval. We are the only proposal being put forward from the Tulsa area.
 - o Federal:
 - Senator James Inhofe is leaving the Senate.
 - Regent Cornell mentioned several additional relevant developments.

- Legal Update
 - o New Title IX regulations proposals expected.
 - Changes to the Fair Labor Standards Act expected.
- Foundation Update
 - The Believe Campaign is underway and nearing goal.

FINANCE, RISK AND AUDIT COMMITTEE REPORT

Presented by Regent Cornell

1. Purchase Item Agreements over \$50,000

1.1 Cyber Security Services

Authorization was requested to enter an agreement with OculusIT (Summit, NJ) in the amount of \$165,000 for three years of Security Operations Center services. This service will become part of the TCC Cyber Security program and will assist with data collection and alerting of potential security incidents. The purchase will be funded from the general budget.

<u>Comments</u>: Michael Siftar, CTO, explained that the service provides 24/7 monitoring and a more advanced alert system. The service is expected to improve cyber insurance scoring as well as state risk assessment.

Mandatory employee training occurs every other year. Phishing awareness training will also be provided.

A motion was made by the Finance, Risk & Audit Committee to approve the agreement for cyber security services. No second was needed. Motion carried unanimously by voice vote.

1.2 Roofing Repairs

Authorization was requested to contract with <u>Harness Roofing</u>, <u>Inc. (Harrison</u>, <u>AR)</u> in the amount of **\$149,275** for roofing repairs at the Southeast Campus. The project was awarded under the TIPS contract #21060302. The purchase will be funded from the general budget.

A motion was made by the Finance, Risk & Audit Committee to approve the contract for roofing repairs. No second was needed. Motion carried unanimously by voice vote.

1.3 Software Licensing

Authorization was requested to renew our licensing with Evisions, LLC (Irvine, CA) in the amount of \$107,867 for three years. This software is used for document production within our Student Information System along with payment processing for Accounts Payable. The purchase will be funded from the general budge.

A **motion** was made by the Finance, Risk & Audit Committee to approve the agreement for software licensing. No second was needed. **Motion carried unanimously by voice vote.**

1.4 Software Licensing

Authorization was requested to enter an agreement with <u>Pinnacle Business Systems</u>, <u>Inc (Edmond, OK)</u> in the amount of \$81,302 for licensing of Varonis data protection software. This software will become part of the TCC Cyber Security program and will ensure least privilege account access and data classification for hosted systems. The purchase will be under the terms of GSA Contract #GS-35F-0511T. The purchase will be funded from the general budget.

A **motion** was made by the Finance, Risk & Audit Committee to approve the agreement for software licensing. No second was needed. **Motion carried unanimously by voice vote.**

1.5 Software Maintenance

Authorization was requested to renew our Enterprise Support Services with Microsoft (Redmond, WA) in the amount of \$58,669 for twelve months starting on June 1st 2022. This year's services agreement represents an increase of \$8,794 from the previous year due to a change in the coverage selected. The purchase will be funded from the general budget.

A motion was made by the Finance, Risk & Audit Committee to approve the renewal of software maintenance. No second was needed. Motion carried unanimously by voice vote.

1.6 Theatre Lighting

Authorization was requested to contract with <u>Barbizon Lighting Company</u> (<u>Carrollton, TX</u>) in the amount of \$54,082 to replace stage lighting in the PACE theater at the Southeast Campus. The purchase is a sole source to be compatible with existing lighting. The theatre uses Electronic Theatre

Controls lighting and Barbizon is the only authorized distributor in this region. The project will be funded from grant budget.

A motion was made by the Finance, Risk & Audit Committee to approve the contract for theatre lighting. No second was needed. Motion carried unanimously by voice vote.

1.7 <u>Video Surveillance Equipment</u>

Authorization was requested to contract with <u>Lighthouse Electric (Tulsa, OK)</u> in the amount of \$211,986 to replace network video recorders which are used to record video surveillance. The purchase was bid on TCC RFP-22009-BC, and will be funded from HEERF budget.

A motion was made by the Finance, Risk & Audit Committee to approve the contract for video surveillance equipment. No second was needed. Motion carried unanimously by voice vote.

<u>Comments:</u> Regent Cornell mentioned that Regent Combs recommended a discussion with an economic advisor and the Finance, Risk and Audit Committee.

2. Monthly Financial Report for March 2022

Chief Financial Officer, Mark McMullen, presented an overview of March revenues, expenses, cash and accounts receivables.

- Revenues: Tracking as forecasted.
- Expenditures: Tracking as forecasted.
- Cash: Local appropriations receipts are up compared to last year.
- HEERF: Dials will turn green as projects proceed.

The Finance, Risk & Audit Committee recommended approval of the monthly financial report for March 2022 as presented.

A **motion** was made by the Finance, Risk & Audit Committee to approve the monthly financial report for March 2022. No second was needed. **Motion carried unanimously by voice vote.**

(Attachment: Financials March 2022)

(Handout: Financial Dashboard for March 2022)

EXECUTIVE COMMITTEE REPORT

Presented by Regent Lawhorn, Chair

An overview was given for the presidential evaluation timeline in anticipation of the annual performance review in June. The process includes a few modifications to the documents, and the evaluation process will involve the entire Board. The Executive Committee approved the President's evaluation in previous years. President Goodson will provide a self-assessment. The Board will have meetings during the year prior to the next evaluation.

NEW BUSINESS

[Pursuant to Title 25 Oklahoma Statutes, Section 311(A)(9), "...any matter not known about or which could not have been reasonably foreseen prior to the time of posting." 24 hours prior to meeting]

There was none.

PERSONS WHO DESIRE TO COME BEFORE THE BOARD

Any person who desires to come before the Board shall notify the board chair or his or her designee in writing or electronically at least twelve (12) hours before the meeting begins. The notification must advise the chair of the nature and subject matter of their remarks and may be delivered to the president's office. All persons shall be limited to a presentation of not more than two minutes.

Professor Kasty France spoke to the Board about the Second Chance Pell Program at Dick Conner Correctional Center where Professor France teaches classes. Professor France provided a handout summarizing reasons to expand and increase programming.

PRESIDENT'S REPORT

Presented by President Goodson and Nicole Burgin, Media Relations Manager

1. Overview of President's Highlights

Ms. Burgin highlighted the following taken from the President's Highlights.

- TCC's EDGE Named 2022 Bellwether Award Finalist
 - The team was present and acknowledged.
- TCC Debate & Forensics Wins State and National Tournaments
 - o Coach and faculty members were present and acknowledged.
- TCC Student Selected for NASA's Jet Propulsion Laboratory
- Amazon Partners with Oklahoma Colleges to Pay Tuition for Workers
- TCC Northeast Campus Fuel Pantry Expands with Local Grant

(Handout: President's Highlights)

3. President's Comments on Previous Agenda Items

President Goodson commented on the following:

TCC Students Participate in Q&A with Henry Louis Gates, Jr.

STRATEGIC NARRATIVE AND COMMUNICATION FOR NEXT YEAR

Led by Dr. Leigh Goodson

A discussion regarding the broad themes, focus, and corresponding communication for the next academic year.

- The President had strategic feedback sessions during supervisors and budget owners (SABO) meetings during the fall semester.
- Open lines with the President will be reinstated at each campus. Open lines are typically held during every semester. At open lines, the President gives a short presentation and questions are accepted from the audience.
- Over the next year, TCC values will play a significant role.
- Referencing the message wheel handout, and facilitated by consultant Amy Polonchek, the TCC executive team discussed five areas of focus.
 - The central message is to acknowledge the evolving landscape of higher ed and focus on the future.
 - With the central focus in mind, the College will own and articulate impact on student success. The goal is to impact as many students as possible. The College will continue to assess potential strategies to increase enrollment.
 - o The College will re-establish habits of a high-performing workplace.
 - The College will make decisions that balance student support and financial viability to strategically improve outcomes.
 - o The College will adopt practices to improve student and employee retention.
 - Innovative concepts are anticipated.
 - One in particular includes Foundation-funded projects and small innovation grants.
 - Another is the Plus One virtual option program in Tulsa County, in which students to complete 31 hours prior to college. The State Regents waives tuition for 30 hours for junior and senior years. The student is responsible for one hour of tuition.

(Handout: Strategic Plan and Message Wheel)

LONG-TERM FACILITIES PLANNING PROJECT GROUP DISCUSSION

Facilitated by DLR Group, GH2 Architects, and Michael Siftar, Associate Vice President of Administrative Operations and CTO

An overview of the college-wide long-term facilities planning project to date and feedback gathering from the Board.

The objective is to assess capacity of TCC facilities.

Mr. Siftar introduced representatives from GH2 Architects.

- A facilities plan will create a vision for the future that aligns with the strategic direction of the College; create a guide for development for the next ten year; establish a basis for informed decision-making; strengthen relationships within the campus and with the community; and provide a roadmap and tools for implementation.
- The team is currently assessing and collecting ideas from students, faculty and staff. The next phase will be planning concepts.
 - A survey was e-mailed to returning students, first year students, staff members of all classifications, and all faculty members. Nearly 700 responses have been received. Survey questions include demographics, experience and impressions of current space, desired amenities, and employ work modalities. Students receive incentives for participating in the survey.
- Project goals include:
 - o Plan for post-pandemic campus experiences;
 - From incidental alternative learning to intentional space for online learning;
 - From passive, inactive classrooms to active technology-rich classrooms;
 - From workspace as a singular solution-private officing to redefined multi-purpose workspaces that support all tasks;
 - From standard instructional technology to plans for virtual and immersive learning.
 - o Arrange for events, community, and partnerships;
 - From all space is "owned" to increasing shared space for better utilization;
 - From missing space types on campus that prevents new program to realizing underutilized space into flexible areas for new programs;
 - From variety of classroom sizes, some of which are not ideal, to increase the 'sweet spot' for classroom size;
 - From lack of activity on campus to consolidation to increase density and vibrancy.

- Create equity across space types and campuses;
 - From spaces that are inaccessible or inconvenient for those with mobility issues to moving toward a universal design;
 - From labs in a variety of conditions to standardizing and equalizing labs across all campuses;
 - From specialized programs spread across multiple campuses to consolidating programs and modernizing space to create efficiencies.
 - From programs without identity or sense of community to programs with branded community that aligns with pathways.
- o Address deferred maintenance;
 - Finding ways to pair project goals with deferred maintenance.
- Support all students;
 - From lack of space that celebrates culture and heritage of campus users to spaces that encourage cultural celebrations and events.
 - From student gathering spaces that do not align with needs to community kitchens that encourage gathering and can support student events.
 - From barriers like counters that may feel imposing to creating more open and includes space.
 - From open technology that makes remote learning and working difficult to small booths that support a new hybrid reality.
- Introduce sustainability into planning;
 - From few opportunities to utilize the campus environment for applied learning to intentional campus as a living lab hub;
 - From unprogrammed open spaces to creating zones to better utilize outdoor space;
 - From infrastructure projects to setting forward-thinking goals around energy, water, carbon, and waste with implementation strategies.
- o Arrange for community, events, and partnerships;
 - From lack of large indoor event space to creating indoor event space for 200-300 people;
 - From outdoor event spaces that are not protected from the sun and wind to intentional design for outdoor spaces to support comfort;
 - From finding spaces for donor opportunities to fit campus needs to identifying a variety of small-scale donor projects;
 - From community meeting space being outdated and undersized to open and multi-purpose spaces that support flexible use for interacting with community.

• TCC Campus Drivers

o The Regents participated in dialogue about drivers for each campus:

	Metro	Northeast	Southeast	West
Presence in the community	-Parking -Transportation -Center for Creativity -Great visibility -Downtown density; urban	-Residential growth	-Great visibility	-Dual enrollment
Programs unique or important	-Healthcare programs; pre- transfer		-Nursing (simulation)	-Serves Sand Springs and rural Creek County
Partnerships emerging or aspirant	-Corporate partnerships -Business campus -Housing partnerships -Innovation district -Help with downtown business and residents -YMCA -College Park	-Transportation (aviation)	-Innovative district for Broken Arrow	-Opportunity to serve -High School access
Purpose for		-Food security		
students, region, etc.		-Neighborhood anchor		

(Handout: 10-Year Facilities Plan)

MISSION METRICS AND KEY PERFORMANCE INDICATORS

Led by Dr. Leigh Goodson, Dr. Lindsay White, and Kirstin Krug

A discussion regarding key performance indicators (KPIs) and potential future KPI summaries for the Board.

Dr. White referenced the handout titled Mission Metrics and noted that scorecard data are produced annually.

- The 3-year Transfer Degree Conversion Rate is a metric the College continues to monitor to ensure TCC is building success through education. Dr. White discussed five-year targets for several categories including overall Student 6-year Success Rate, First-time Full-time 3-year Success Rate, and Fall-to-Fall Retention.
- Notable changes that Dr. White discussed included:
 - o Annual Headcount in 2019-2020 included pre-Covid fall followed by a slight dip.
 - Fall-to-Fall retention is a constant focus and indicator. Programming and strategies are in place for impacted groups.
 - Employee Satisfaction data is collected by an every-other-year survey. The 2021 survey was conducted after the reorganization explaining the dip. The survey is a national benchmark survey across two and four years. The participation rate was significantly lower in 2021.
- Dr. White introduced Kirstin Krug, the new Director of Institutional Research, Reporting, and Analytics.
- Ms. Krug referenced the handout titled Mission Metrics and Key Performance Indicators Sample Annual Timeline.
 - The Institutional Research department disseminates numbers to the federal government, the State Regents, and accrediting agencies.
- Sample Annual Timeline
 - September: Present to the Board an enrollment dashboard for the current semester with previous year comparisons and credentials earned for the previous year. This will include fall-to-fall retention (all students and firsttime entering students), fall headcount for the current semester by student type, and credentials earned by type.
 - o November: Present to the Board an annual in-depth presentation and discussion on the mission metrics scorecard and an annual TCC factbook.
 - Will allow TCC the ability to share official numbers with key stakeholders and the TCC community.
 - Will create a shared vocabulary/data integrity and shared governance.
 - Will provide longevity in data points.
 - Will provide predictive analytics.
 - o February: Present to the Board an enrollment dashboard for the current semester with previous year comparison. This will include fall-to-spring retention for all students and first-time entering students, spring headcount for the current semester by student type, and projected completion.
 - September or October; January or February; June: Present at the Academic Affairs and Student Success Committee enrollment updates. Material and metrics will vary with typically one enrollment deep-dive on demographic changes, and two brief updates on the current state of enrollment.

EXECUTIVE SESSION

[Proposed vote to go into executive session Pursuant to Title 25 Oklahoma Statutes, Section 307(B)(4), for confidential communications between a public body and its attorneys concerning pending litigation, investigations, claims or actions.]

There was no Executive Session.

ADJOURNMENT

The next meeting of the Tulsa Community College Board of Regents is scheduled for Thursday, June 16, 2022 at 3:00 p.m. at the Metro Campus Boardroom, Academic Building, Room 617, 909 South Boston Avenue, Tulsa, OK.

The meeting adjourned at 11:50 a.m.

Respectfully submitted,

Leigh B. Goodson President & CEO

Caron Lawhorn, Chair Board of Regents

ATTEST:

James Beavers, Secretary

Board of Regents



Facilities and Safety Committee Projects Dashboard April 2022

Campus Growth

MC Success Center

Estimated Completion: Spring 2022

Budget: \$2,900,000

NE Success Center

Estimated Completion: Fall 2022

Budget: \$3,350,000

NE Fab Lab

Estimated Completion: Spring 2022

Budget: \$250,000

NE Computer Lab Expansion

Estimated Completion: TBD

Budget: \$60,000

WC Library Think Tank

Estimated Completion: TBD

Budget: \$20,000

MC Relocate Nursing Phase I

Estimated Completion: TBD

Budget: TBD

SE Business and IT Remodel Phase I

Estimated Completion: TBD

Budget: TBD

WC Surgical Technology Program

Estimated Completion: TBD

Budget: TBD

Safety

Campus Wide Air Handlers

Estimated Completion: TBD

Budget: \$8,294,828

MC. NE and SE Exterior Doors and Access Controls

Estimated Completion: TBD

Budget: \$2,600,000

MC/NE Cameras and NVR's

SE Data Closet

Estimated Completion: TBD

Budget: \$1,400,000

Interior Doors with Access Control MC/NE Door Upgrades and

MC ADA Doors

Estimated Completion: TBD

Budget: \$1,200,000

Fire Panels

Estimated Completion: TBD

Budget: \$520,000

Exterior Speakers and Building Beacons

Estimated Completion: TBD

Budget: \$200,000

Digital Signage

Portable Digital Exterior Signage

Estimated Completion: TBD

Budget: \$150,000

NE Horticulture Building Improvements

Estimated Completion: TBD

Budget: \$100,000

Emergency Management Software

Estimated Completion: TBD

Budget: \$80,000

Storm Shelter at Aviation

Estimated Completion: TBD

Budget: \$10,100















Facilities and Safety Committee Projects Dashboard

April 2022

Deferred Maintenance

NE SE and WC Parking Lots

Estimated Completion: May 2022

Budget: \$1,581,978



MC Waterproofing

Estimated Completion: Sep 2022

Budget: \$595,131



MC Phillips Building Elevator Replacement

Estimated Completion: TBD

Budget: \$500,000



WC Breezeway HVAC Replacement

Estimated Completion: TBD

Budget: \$450,000



NE 2nd Floor Flooring and Walkway Replacement

Estimated Completion: TBD

Budget: \$300,000



MC VFD's (5) and Heat Exchangers (3)

Estimated Completion: TBD

Budget: \$250,000



Restroom Upgrades

Estimated Completion: TBD

Budget: \$250,000



Classroom Upgrades

Estimated Completion: TBD

Budget: \$250,000



SE Building 9 Roof

Estimated Completion: TBD

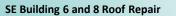
Budget: \$220,000



MC, NE, SE Window Replacement

Estimated Completion: TBD

Budget: \$100,000



Estimated Completion: TBD

Budget: \$150,000

SE 2nd Floor Walkway Window Waterproofing

Estimated Completion: TBD

Budget: \$140,000



WC Sidewalks Student Success Center to Student Union

Estimated Completion: TBD

Budget: \$100,000

SE Building 8 Rooftop Unit Replacement – 20%

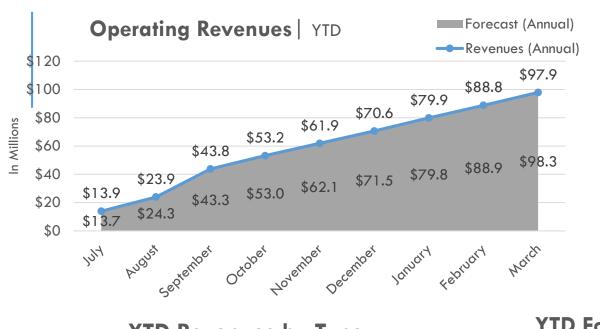
Estimated Completion: TBD

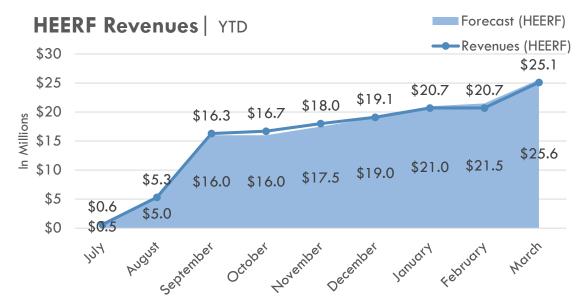
Budget: \$90,000



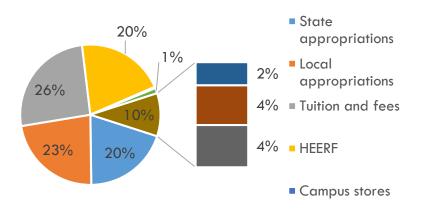


REVENUE DASHBOARD MARCH 2022





YTD Revenues by Type



YTD Forecasted Revenues by Type



Revenues | Monthly Activity

(0.2)

0.3

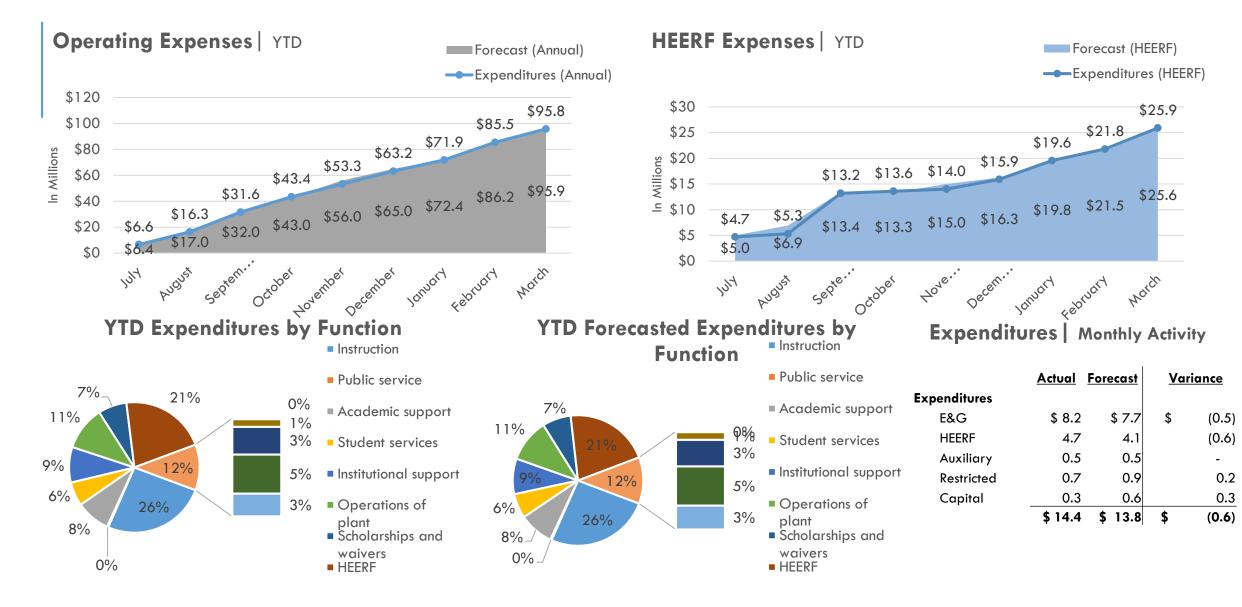
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EXPENSE DASHBOARD MARCH 2022



CASH MANAGEMENT & AR DASHBOARD MARCH 2022



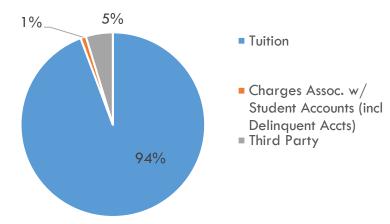
CASH BALANCE

E&G (290)	\$	603,319
•	Ψ	•
Construction (295)	\$	1,724,924
Restricted (430)	\$	43,073
Construction (483 & 475)	\$	1,158,274
COVID Funds (490)	\$	5,952,750
Auxiliary (706)	\$	4,753,142
Clearing (750)	\$	488,032
Local	\$	52,211,234
Payroll (789)	<u>\$</u>	3,227,203
	\$	70,161,950

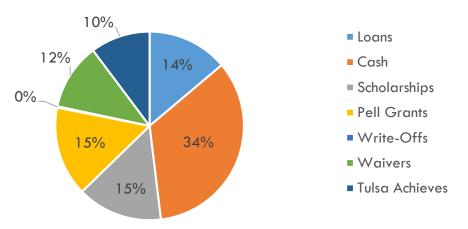
Cash Forecast 06/30/2022 \$55,000,000

Local Forecast 06/30/2022 \$40,000,000

Spring 2022 Student Charges by Type



Spring 2022 Payments by Type



HIGHER EDUCATION EMERGENCY RELIEF FUND — (HEERF 2 & HEERF 3)

Student Grants (HEERF 2)



\$4,400,000 **Budget:**

Disbursed: \$4,400,000

Student Grants (HEERF 3)



\$16,500,000 **Budget:**

Disbursed: \$14,463,565

Safety & Security (Facilities)



\$11,500,000 **Budget:**

\$450,000

Disbursed: \$791,278





Budget: \$3,500,000

Disbursed: \$182,044

Workforce Technology



\$3,000,000 **Budget:**

Disbursed: \$2,412,335

Need - Based Student Grants



Equipment / Software





Financial Aid Consulting

\$164,400 **Budget:**

Disbursed: \$154,003

Student Debt Forgiveness



Estimated: \$6,606,389

Disbursed: \$6,606,389

Lost Revenue



Estimated: \$4,432,059

Claimed: \$4,432,059

TOTAL HEERF

Student Grants	\$ 22,400,000
Safety & Security	\$ 11,500,000
Student Technology	\$ 3,500,000
Workforce Technology	\$ 3,000,000
Equipment / Software	\$ 450,000
Financial Aid Consulting	\$ 164,400
Student Debt Forgiveness	\$ 6,603,389
Lost Revenue Claims	\$ 4,432,059
	\$ 52,049,848
Disbursed in FY21	\$ 4,068,421
Disbursed in FY22	\$ 25,873,508
Lost Revenue Claimed	\$ 4,432,059
Remaining	\$ 17,675,860

HIGHER EDUCATION EMERGENCY RELIEF FUND — LOST REVENUE SPENDING

Student Debt Forgiveness (Spring 2020 - Spring 2021)

100% Collected Estimated: \$4,182,954

Collected: \$4,182,954

Student Debt Forgiveness (Summer 2021 - Fall 2021)



Estimated: \$2,423,435

Collected: \$0

Lost Revenue



Estimated: \$4,432,059

Claimed: \$4,432,059

NEC Student Success Center



Total Project Estimate: \$3,350,000

HEERF Funding: \$1,830,000 Other Funding: \$1,520,000 Disbursed (HEERF): \$0

Metro Student Success Center



Total Project Estimate: \$2,900,000

HEERF Funding: \$720,000 Other Funding: \$2,180,000 Disbursed (HEERF): \$429,357

PACE Lighting + Equipment



Total Project Estimate: \$279,817

HEERF Funding: \$279,817

Other Funding: \$0
Disbursed (HEERF): \$0

NEC Fab Lab



Total Project Estimate: \$250,000

HEERF Funding: \$250,000

Other Funding: \$0

Disbursed (HEERF): \$110,576

Student Debt + Lost Revenue Spending Allocation

Allocated	\$	3,079,817
FAB Lab Remodel	\$	250,000
PACE Lighting + Equipment	\$	279,817
Metro Student Success Center		720,000
NEC Student Success Center	\$	1,830,000

Funds Remaining <u>\$ 7,958,631</u>

Total \$ 11,038,448



TCC's EDGE Named 2022 Bellwether Award Finalist

Congratulations to everyone involved with EDGE: Earn a Degree, Graduate Early program for being selected as a 2022 Bellwether Award finalist. Dr. Angela Sivadon, Dr. Kristopher Copeland, Melissa Steadley, and Mary Cantrell attended the conference and presented. And a shout out to the other members of the Dual Credit team - Deleise Brewer, Julie Thompson, and Jenny Wang along with our Dual Credit faculty - for the job they do. Bellwether, compared to the Heisman Award because it is competitively judged and awarded by respected peers in leadership positions, represents trendsetting programs worthy of replication.



New Student Orientation Wins Another Award

TCC New Student Orientation Leaders attended the NODA Regional IV Conference during Spring Break with about 300 other folks from Arkansas, Kansas, Missouri, Oklahoma and Texas. Our group received the Innovative Orientation Program for their success with The Blue Zoom 2021, which is the second part of New Student Orientation.



TCC Debate & Forensics Wins State and National Tournaments

TCC Debate & Forensics earned second place in the nation among community colleges at the National Speech Championship. The group also placed 18th among the 50+ colleges and universities. Plus, novice competitor Tanya Crutcher was the Novice Showcase Champion and novice competitor Luna Solis placed 20th in After Dinner Speaking out of 48 competitors. At the Oklahoma Forensics Association State Tournament, TCC Debate & Forensics won State Champion Community College. Tanya



Crutcher finished as state champion in Impromptu Speaking. Team members are Luna Solis, Jonica King, and Tanya Crutcher and their coach and TCC faculty member John Mikolajcik.

TCC Student Selected for NASA's Jet Propulsion Laboratory

TCC student Jesse Pavlik has been selected to participate at NASA's Jet Propulsion Laboratory this summer. She is the first intern since COVID and will be working on a project to measure gene expression as a chemical biomarker in extant life systems. Jesse is pictured with Mary Phillips, NASA Oklahoma Space Grant Affiliate Representative, and Neil Enis, Jesse's Microbiology instructor.



TCC Political Science Faculty Member Provides Perspective on Announcement Featured by KOTV

Following the announcement that U.S. Senator Jim Inhofe would resign, Assistant Professor Knox Brown provided historical perspective and insight into the political process.





TCC Student Selected as Newman Civic Fellow

Mar Shevchenko, a TCC student majoring in Electrical Engineering, has been named a 2022-2023 Newman Civic Fellow. Shevchenko is one of 173 students from 38 states and Mexico to be selected for the year-long program.



TCC Media Day Features NBC's Sheinelle Jones

Featured by KJRH

As part of TCC Media Day, Sheinelle Jones, NBC's "3rd Hour Today" co-host, shared her experiences in the industry as a reporter and anchor. She talked to TCC journalism students about working in Tulsa at a local TV station and working her way to the network. KJRH's Naomi Keitt served as a co-moderator.



Amazon Partners with Oklahoma Colleges to Pay Tuition for Workers Featured by KJRH, *Tulsa World*, KOTV, KWTV, and FOX23

TCC is one of five colleges in Oklahoma partnering with Amazon to provide workers full tuition benefits. In January, 24 students enrolled for the Spring semester using these benefits. TCC anticipates that number climbing with the rollout of Amazon's program in March and as more Amazon employees learn about the benefits. There are 12,000 Amazon employees in the state.

TCC Hosts BluePrint, a Tulsa Achieves Scholarship Workshop

Featured by Tulsa World

This year, BluePrint returned to an in-person event hosted at the TCC Northeast Campus. It was wonderful to see several hundred high school seniors and their family members on campus to learn more about the Tulsa Achieves scholarship.



More Students in TCC's Nursing Program, as Healthcare Deals with Shortage Featured by FOX23

In a story detailing the nursing shortage, our Nursing program was highlighted as we discussed the number of current students, which is back to pre-pandemic levels, as well as the number of graduates each year.



TCC Offers Training Programs for Growing Cannabis Industry

Featured by FOX23, KRMG, KTUL, KOTV, KFSM, KWTV, CC Daily, KNWA, KWGS, and *Tulsa* World

TCC launched specialized training for the expanding cannabis industry in Oklahoma, in partnership with Green Flower. This industry has seen unprecedented growth and there is a need to develop a workforce with cannabis specific skills. TCC is the first college in Oklahoma to offer cannabis training. There are three different certificate programs with an on-demand schedule, which means a student can start the program at any point. Each one cost \$750.

Area High Schools, TCC Partner to Expand Degree Access

Featured by Tulsa World

Featuring the partnership with five area high schools, *Tulsa World* did a story about the EDGE: Earn a Degree, Graduate Early program. Altogether, EDGE has about 190 students from across the Tulsa area participating where a student earns an associate degree at the same time they graduate high school, at no cost to the student or family. EDGE focuses on serving lower socioeconomic, first-generation underserved populations.



TCC Hosts Deaf and Hard of Hearing Summit

Featured by Tulsa World

The TCC Northeast Campus hosted a Deaf and Hard of Hearing Summit for potential students in March. Presented by TCC Accessibility Resources, the event was for area high school students to learn about the programs and services provided to students. Renca Dunn, a news reporter for *The Daily Moth* and nationally known advocate for the Deaf community, provided the keynote address. The event was made possible by the Vesta VanTrease Lectureship Foundation Fund.



TCC Class Provides Students with More Than Job Skills

Featured by KTUL and KOTV

Learning how to repair and refurbish bicycles is a teaching tool in the Manufacturing Maintenance course taught by Don Crall at TCC. Similar to a program he does at Union Public Schools, Crall collects donated bikes for the project. Students learn maintenance skills and then the bikes are given to students who need transportation. Crall says in the first semester students refurbished or repaired more than 20 bicycles.





TCC, OSU-Tulsa Expand College Park After Successful First Year

Featured by KOTV and Tulsa World

College Park, a partnership between TCC and OSU Tulsa, adds a second academic program. Psychology will join Business Administration beginning Fall 2022. College Park is also adding more scholarships for students.

TCC Students Participate in Q&A with Henry Louis Gates, Jr.

Featured by Tulsa World

TCC students took part in an informal question and answer session with Henry Louis Gates, Jr., prior to his Tulsa Town Hall lecture. Gates is a Harvard professor and host of the PBS television series Finding Your Roots, which tells guests about their ancestors' lives and histories.



TCC Northeast Campus Fuel Pantry Expands with Local Grant

Featured by FOX23, KRMG, KJRH, and KOTV

Thanks to a donation from the Osteopathic Founders Foundation, the Northeast Campus Fuel Pantry is now a 'Super Fuel Pantry' and offers food and other resources like baby supplies, small household items and other basic items. The expanded space will also have increased shelving and additional stock of canned entrées and protein items, such as canned tuna, canned chicken, and peanut butter.



Tulsa Higher Ed, Business Leaders to Convene with Consortium

Featured by Tahlequah Daily Press and Tulsa World

The Tulsa Higher Ed Consortium held a spring convening last week bringing together higher education and business leaders to collaborate and share innovative ideas for supporting Tulsa-area college and university students.

Tulsa Residency for Conductor Candidates, Upcoming Concert & Overture Featured by *Tulsa World* and KTUL

This week marks the Tulsa residency and Saturday concert featuring Scott Seaton, the second finalist for Signature Symphony's artistic director. The schedule for the week has been designed for Seaton as well as Alejandro Gómez Guillén, who visited in February, to get out into the community. Each of them talked to classes at TCC, visited local high schools, met members of the community, and participated in interviews with local media. This Saturday's concert, postponed from January, features the music of the Beatles and classical composer Hector Berlioz. Signature Symphony also has its annual fundraiser, Overture: Make Music With Us on Saturday, May 7.





April 2022

TCC Launches High School Plus One Across the State Featured by FOX23 and *Tulsa World*

TCC launched a statewide dual credit program providing virtual college courses for eligible high school juniors and seniors. Student can complete 31 credit hours, or their first year of college, with High School Plus One. Enrollment is open now for Fall 2022 classes.



TCC Student & Alumni In The News:

Tyrance Billingsley II: Building Black Tech Street

Featured by Tulsa Kids

Tyrance Billingsley is profiled this month in *Tulsa Kids*. He talked about launching Black Tech Street, growing up in Tulsa and attending TCC, where he was president of the Student Government Association.

TCC Student Receives Eagle Scout Rank in Dual Ceremony

Featured by KRMG

Jason Chase, a TCC student, received Eagle Scout rank alongside his cousin in a rare dual ceremony in Broken Arrow recently.

TCC EDGE Student Awarded Prestigious Scholarship

Featured by KTUL

Keirsten Metcalf, an EDGE student from Union senior and cheerleader, was one of only 10 students in the country to receive a \$2,000 student-athlete scholarship from the National Society of High School Scholars. She will earn her associate degree in May as she graduates high school.

Former TCC Student Receives NIH Grant for Research

Featured by Cherokee Phoenix

Kristina Gabriel has been awarded a genetic research grant by the National Institutes of Health. Currently a Biology major at Fort Lewis College, she is a former TCC student who started taking classes at TCC in science and started plant genomic research as a non-traditional student.

TULSA COMMUNITY COLLEGE

10-YEAR FACILITIES PLAN



BOARD OF TRUSTEES | APRIL 21, 2022

TULSA COMMUNITY COLLEGE

AGENDA

- 1. Project Introduction (10 mins)
- 2. Activity #1: Planning for Diverse Campus Populations (15 mins)
- **3. Activity #2: TCC Campus Drivers** (15 mins)

Additional information is included as an appendix to these slides.



PROJECT INTRODUCTION



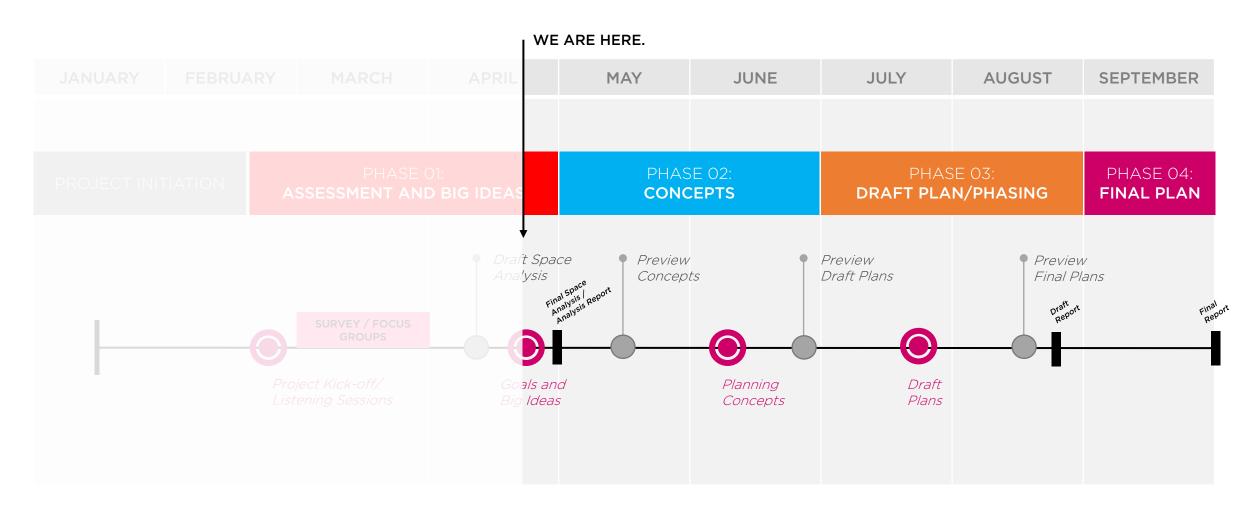
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Why do a Facilities Plan?

- Create a **vision** for the future that aligns with the strategic direction of the College
- Create a guide for development over time
- Establish a basis for informed decision-making going forward
- Strengthen relationships
 within the campus and with the
 community
- Provide a roadmap and tools for implementation



Process and Schedule











Survey

Who gets the survey?

- Returning Students
- First Year Student
- Staff member (all classifications)
- Faculty member (full time)
- Faculty member (part time)

Question cover topics such as:

- Demographics
- Experience and impressions of current space
- Desired Amenities
- Work Modalities (Employees)

Incentives (Students)

- Two \$100 Amazon gift cards
- Six \$50 QT gift cards







Hitting the Streets

Open House

Metro Campus

MP 110 - Auditorium April 21, 2022 from 1:30 - 3:30

Join by Zoom Meeting

Meeting ID: 973 4964 4627

Password: Facilities

Tabling

Southeast Campus

Building 8 / Student Success Center April 21, 2022 from 12:00 - 1:30



JOIN BY ZOOM MEETING MEETING ID: 973 4964 4627 PASSWORD: FACILITIES

OPEN HOUSE





COMPLETE THE



O2 PROJECT GOALS AND DRIVERS

You have so many great spaces...



Southeast Campus "The Loft"



Southeast Campus "The Loft"



Fitness Centers at each campus



Updated lab spaces



Math + Science Community



West Campus Student Services



West Campus Student Services



Consolidated Tutoring



Project Goals



Plan for post-pandemic campus experiences.



Arrange for events, community, and partnerships.



Create equity across space types and campuses.



Address deferred maintenance.



Support all students.



Improve space utilization.



Introduce sustainability into planning.



03

LET'S GET TO WORK



Activity #1: Planning for Diverse Campus Populations

Select your avatar - putting yourself in someone else's shoes

- 1. A 19-year old TCC student
- 2. A 30-year old prospective student
- 3. A 16-year old HS junior
- 4. A retired community member
- 5. A current TCC faculty member
- 6. A potential TCC staff member
- 7. A TCC Alumnus





15 mins

Activity #1: Planning for Diverse Campus Populations

For your persona, let's discuss the following questions:

- 1. "What brings me to the campus?"
- 2. "What is important for my first impression?"
- 3. "How might I feel connected and welcome"?



Activity #2: TCC Campus Drivers

15 mins

For each campus, what are the drivers?

	Metro	Northeast	Southeast	West
Presence (in the community)				
Programs (unique or important)				
Partnerships (emerging or aspirant)				
Purpose (for students, region, etc.)				









TULSA COMMUNITY COLLEGE

10-YEAR FACILITIES PLAN



ADDITIONAL INFORMATION FOR REVIEW



O O ADDITIONAL INFORMATION

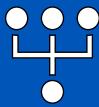
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Master Plan Opportunities

WE UNDERSTAND TULSA COMMUNITY COLLEGE REQUIRES A 10-YEAR PLAN THAT:



Captures your longterm vision, aligned with your strategic plan and higher education best practices – for highest and best land and building use.



Identifies evolving space needs due to changes in demographics, academic programs, and deferred maintenance.



Offers "Big Ideas," flexibility, "future-proofing," and tools for accountability so the plan stays current.

Who we've met with...

Greg Stone (AVP for Academic & Campus Operations), **Pete Selden** (VP for Workforce Development), and **Keidron Dotson** (AVP Student Success & Campus Operations)

Kari Shults (VP for Advancement & President of TCC Foundation)

Kristopher Copeland (Associate Vice President of Academic Affairs) and **Jenny Fields** (Dean of Health Sciences)

Leigh Goodson (President And CEO), **Lindsay White** (Chief Strategy Officer) and **Sean Weins** (Vice President Admin and COO)

Annina Collier (Dean of Center for Creativity)

Metro Campus meeting with Administrative Operations leadership team

West Campus Veterinary Tech Program and Campus Tour

Riverside Aviation Center tour with **Julie Porterfield** (Dean of Science and Aeronautics)

Facilities and Safety Committee

Eileen Kenney (Associate Vice President of Enrollment & Retention)

Eunice Tarver (VP Student Success & Equity)

Angela Sivadon (Senior Vice President and Chief Academic Officer)

plus... more to come!



00

PROJECT
GOALS AND
DRIVERS

Plan for post-pandemic campus experiences...



Incidental alternative learning



Intentional space for online learning



Passive, inactive classrooms



Active and technology-rich classrooms



Workspace is a singular solution – private officing



Redefined multi-purpose workspaces that support all tasks



Standard instructional technology



Plan for virtual and immersive technology

Improve space utilization...



All space is "owned"



Increase shared space for better utilization



Missing space types on campus prevent new programs



Realize underutilized space into flexible areas for new programs



Variety of classrooms sizes, some are not ideal



Increase the 'sweet spot' for classroom size



Lack of activity on campus



Consolidation to increase density and vibrancy

Create equity across space types and campuses...





Spaces that are inaccessible or inconvenient for those with mobility issues



Moving toward Universal Design



Labs are in a variety of conditions



Standardize and equalize labs across all campuses



Specialized programs are spread across multiple campuses



Consolidate programs and modernize space to create efficiencies



Not all programs have an identity or sense of community

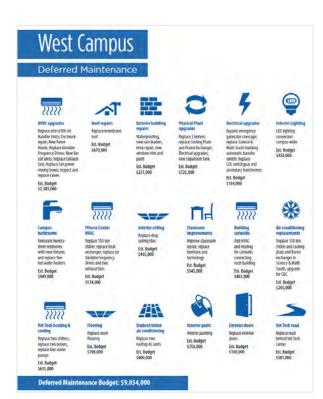


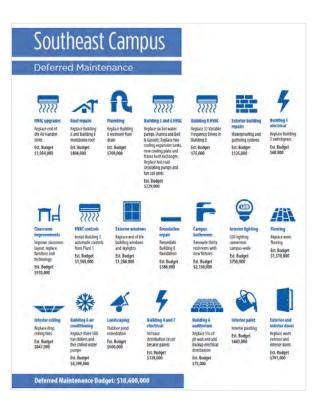
Each programs has a branded community that aligns with pathways



Address deferred maintenance...













Support all students...



Lack of space that celebrates culture and heritage of campus users



Spaces that encourage cultural celebrations and events



Student gathering spaces don't align with needs



Community kitchens encourage gathering and can support student events



Barriers like counters can feel imposing



Create more open and inclusive space



Technology is open, making remote learning and working difficult



Small booths support a new hybrid reality

20

Introduce sustainability into planning...



Few opportunities to utilize the campus environment for applied learning



Intentional campus as a living lab hubs



Unprogrammed open spaces



Create zones to better utilize outdoor space



Infrastructure projects



Setting forward-thinking goals around energy, water, carbon, and waste with implementation strategies

Arrange for community, events, and partnerships



Lack of large indoor event space



Create indoor event space for 200-300 people



Outdoor event spaces aren't protected from sun and wind



Intentional design for outdoor spaces to support comfort



Find spaces for donor opportunities to fit campus needs



Identify a variety of small-scale donor projects



Community meeting space is outdated and undersized



Open and multi-purpose spaces that support flexible use for interacting with community



00

HIGHER EDUCATION TRENDS

Evolution of Campus, National Research



200+
INSTITUTIONS

300+
INTERVIEWS

5 million STUDENTS REPRESENTED



Instructional Modalities

Live synchronous On Demand ASYNCHRONOUS



Face to Face
Physical Classroom
Field Trips
Laboratory

Virtual Classroom Tut Webinar Me Live Video Adv

Live Online

On-Screen Share

Tutoring Mentoring Advisors Office Hours

& Community Social Media Blog Chat / DM Teams

Collaboration

Video Streaming Podcasts Distance Learning

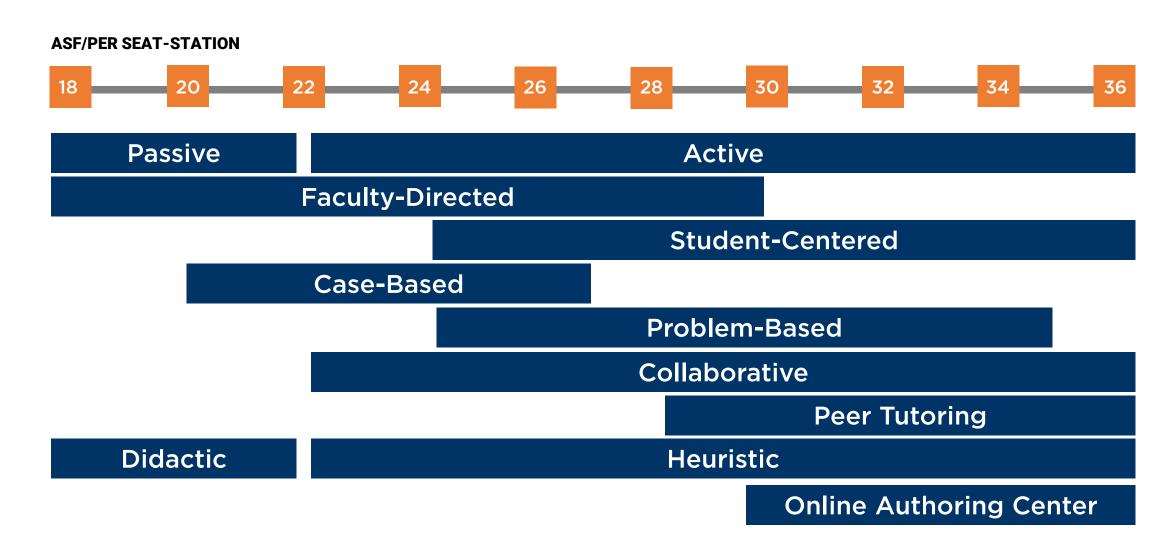
Self-paced Tutorials Simulation Games Cloud-Based File Sharing

Web-Based

Performance Support Knowledge

Knowledge Management Workflow Automation Performance Support Learning Management

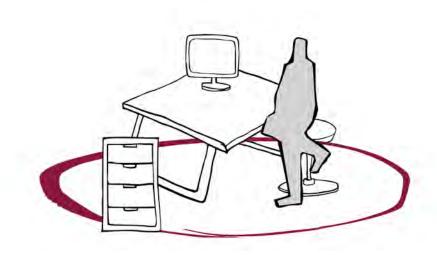
Modalities + Metrics



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Work Space

Today's Workers







NESTERS

need a dedicated "homebase;" production-focused, a team resource, in the office 4+ days/week

NOMADS

highly-mobile, work across locations / sites, travel, in the office 1-2 days per/week

REMOTE

role supports full-time telework; role supports work anywhere, virtual collaboration

Work Space

Title to **Task**





















Work Space



In the office **Tasks**



SOFT FOCUS

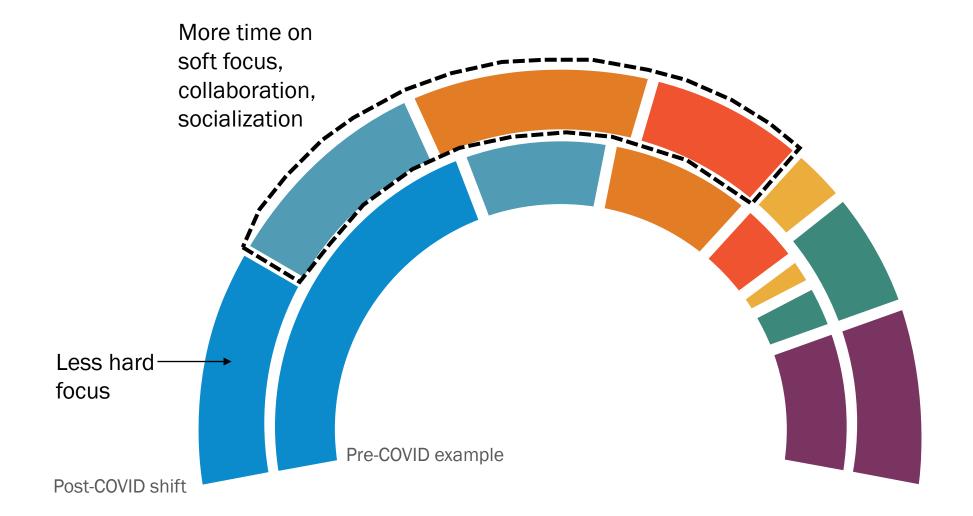














Student Space

- Your campus is your brand
- Student engagement space is critical
- HyFlex student space is critical
- Outside is IN!



Emerging Space Types



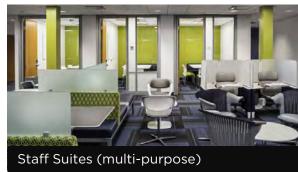
























Mission Metrics and Key Performance Indicators Board of Regents Retreat Discussion April 2022

Review of Mission Metric Scorecard:

- Overview of scorecard content
- Notable changes

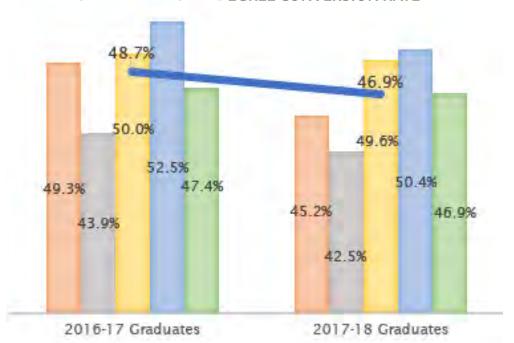
Sample Annual Timeline:

Month	Location	Description	Material/Metrics
September	Board Meeting	Enrollment dashboard for current semester (with previous year comparison data); credentials earned for previous year	 Fall-to-fall retention (all students and first-time entering) Fall headcount for current semester (by student type) Credentials earned (by type)
November	Board Meeting	Annual in-depth presentation/discussion	Mission Metrics ScorecardTCC Factbook
February	Board Meeting	Enrollment dashboard for current semester (with previous year comparison data)	 Fall-to-spring retention (all students and first-time entering) Spring headcount for current semester (by student type) Projected completion
Sept or Oct; Jan or Feb; June	Academic Affairs and Student Success Board Committee	Enrollment updates	 Will vary; typically one enrollment deep dive on demographic changes, etc., and two brief updates on the current state of enrollment

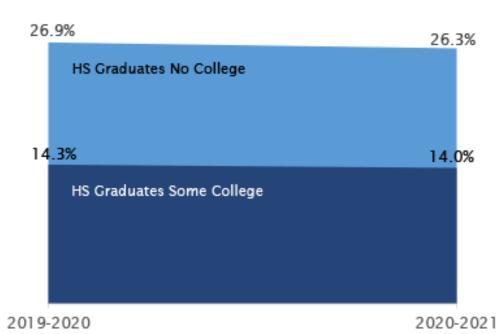


MISSION METRICS





TARGET MARKET ENROLLMENT RATE

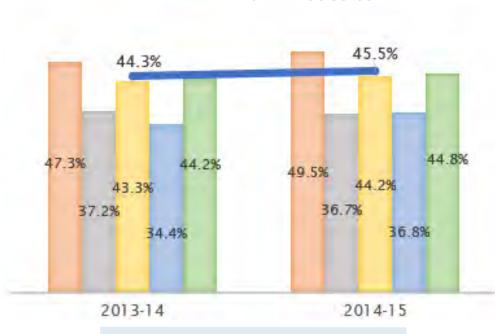


5-year target: Monitor

5-year target: Monitor

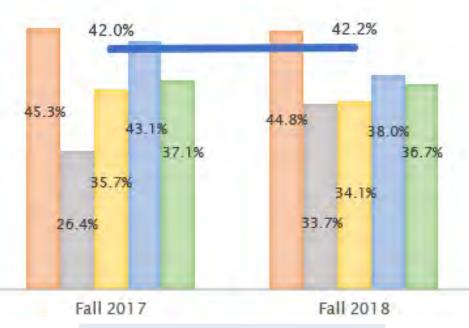
■ White 🔳 Black or African American 💻 American Indian or Alaska Native 🔎 Hispanic or Latinx 🔎 Two or More Bars are in same order (left to right, or bottom to top) as the legend in graphs disaggregated by race/ethnicity.

OVERALL STUDENT 6-YEAR SUCCESS RATE



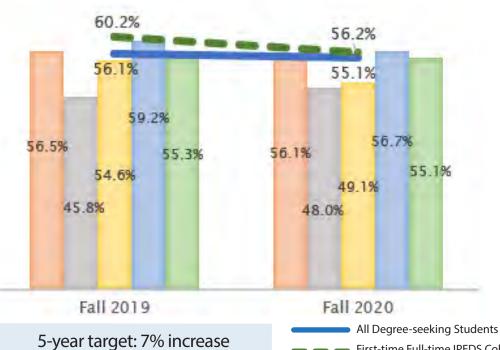
5-year target: 52%

FIRST-TIME FULL-TIME 3-YEAR SUCCESS RATE



5-year target: 50%

FALL-TO-FALL RETENTION



First-time Full-time IPEDS Cohort

Categories from bottom to top in Credentials Earned graph.

MISSION METRICS



■Transfer Majors ■Workforce Majors ■Concurrent ■Continuing Education

Other Metrics We Marris v	Parally at 2010 2020	V1-2020 24
Other Metrics We Monitor	Baseline: 2019-2020	Year 1: 2020-21
Annual Headcount	22,569	21,523
First-Time-to-TCC AA/AS Transfer Rate (6-year)	2013-14 New to TCC	2014-15 New to TCC
First-fillie-to-TCC AA/A3 fransier nate (o-year)	39.2%	37.5%
First-Time-to-TCC Graduation Rate (6-year)	2013-14 New to TCC	2014-15 New to TCC
Thist-fillie-to-TCC Graduation Nate (o-year)	16.9%	17.3%
Completion of 30 Hours in First Year (Fall First-Time Entering Cohorts)	11.8%	12.1%
Completion of College-level English and Math in First Year (Fall First-Time Entering Cohorts)	22.1%	20.1%
Credits to Credential (First-time Entering Students Only)	88.8 hours	88.0 hours
Successful Course Completion	78.5%	81.9%
Percentage of Students of Color vs Community Population Value	46.0% vs. 43.3%	46.3% vs. 43.3%
Percentage of Students of Color vs Staff	46.0% vs. 31.0%	46.3% vs. 27.2%
Percentage of Students of Color vs Full-time Faculty	46.0% vs. 23.0%	46.3% vs. 22.5%
Current Public Opinion	97%	Not Available



EXPLANATION OF METRICS

3-Year Transfer Degree Conversion Rate*	This measures the percentage of transfer bound (AA or AS) students that complete a Bachelor's degree at any institution in the National Student Clearinghouse database within three years of TCC graduation year.
Target Market Enrollment Rate*	This measures the percentage of students aged 18-44 enrolled at TCC compared to local population of 18-44 year olds without a college credential. Note: Local population is all of Tulsa county and parts of Creek and Osage counties due to data accessibility of the PUMS microdata. PUMS 2019 data was used for 2020-21 comparisons due to data availabilty.
Overall Student 6-year Success Rate	This measures the percentage of first-time-to-TCC degree-seeking students (including concurrent) that graduate from TCC within six years of starting at TCC combined with those that transfer to a four-year institution within the same time frame. Includes full and part-time students.
First-Time Full-Time 3-Year Success Rate	This measures the percentage of first-time full-time degree seeking students (includes formerly concurrent) that graduate from TCC within three years of starting combined with those that transfer to a four-year institution within the same time frame.
Fall-to-Fall Retention	This measures the percentage of all degree-seeking students (including concurrent) that return to continue studies the following fall semester. Students who enroll at another college or university or graduate from TCC are excluded. The additional trend line denotes first-time full-time fall-to-fall retention rate (IPEDS cohort).
Credentials Earned	This measure includes the total number of AA, AS, and AAS degrees and certificates earned by all students. This denotes the semesters included in data submitted to the state (summer, fall, and spring semesters).
Annual Headcount	This measures unduplicated (counting each student only once) annual headcount. This measure is broken out by primary major for students who are considered transfer majors (AA or AS) and workforce majors (AAS or certificates), and students who are concurrent. The fourth bar represents unduplicated enrollment in continuing education. This may include students also enrolled in for-credit programs. Overall unduplicated for-credit headcount is provided in the table on page 2. This denotes the semesters included in data submitted to the state (summer, fall, and spring semesters).
Employee Satisfaction	This measures the percentage of employees that are satisfied or very satisfied working at TCC as reported by all (including full and part-time) that complete the PACE Climate survey. This measure is available typically every two years.

^{*} Metrics we monitor: These are metrics we monitor rather than set targets for to determine if we are working towards our vision of an educated, employed, and thriving community.



EXPLANATION OF METRICS

First-Time-to-TCC AA/AS Transfer Rate (6-year)*	This measures the unduplicated percentage of all first-time-to-TCC degree-seeking AA/AS students that transfer to a four-year institution within six years of starting at TCC. Certificates and AAS degrees are not included as they are typically not designed to transfer.
First-Time-to-TCC Graduation Rate (6-year)*	This measures the unduplicated percentage of all first-time-to-TCC degree-seeking students that graduate with an AA, AS, AAS, or certificate within six years.
Completion of 30 Hours in the First Year*	This measures the percentage of first-time entering degree-seeking students (both full and part-time) that complete 30 credit hours (including developmental and college-level) in their first year (this is a state level Early Momentum Metric). Note that this measure includes the summer (for summer starters), fall, spring, and summer of their first academic year. This measure includes only first-time entering as it directly relates to one of our strategic initiatives.
Completion of College-level Math and English in First Year*	This measures the percentage of first-time entering degree-seeking students (both full and part-time) that complete college-level Math and English requirements by the end of their first year (this is a state level Early Momentum Metric). Note that this measure includes the summer (for summer starters), fall, spring, and summer of their first academic year. This measure includes only first-time entering as it directly relates to one of our strategic initiatives.
Credits to Credential*	This measures the number of credit hours attempted before a first-time entering student completes their first AA, AS, or AAS degree.
Successful Course Completion*	This measures the percentage of credit hours successfully completed by students in any class, including concurrent students. This measure excludes those auditing a course and those who are administratively withdrawn due to no attendance at the start of the term. For developmental education, C or better is successful; for other courses, D or better is considered successful; Audits or WNs are removed.
Percentage of Students of Color versus Community Population Value*	This measures the percentage of students of color (individuals indicating race and ethnicity besides white only in the unduplicated annual headcount) versus the percentage of the Tulsa County PUMA (which includes all of Tulsa County, plus southeast Osage county, and northeast Creek county) population value (ages 18-44).
Percentage of Students of Color versus Staff*	This measures the percentage of students of color (individuals indicating race and ethnicity besides white only) versus the percentage of full-time staff (including all senior administration) of color.
Percentage of Students of Color versus Full-time Faculty*	This measures the percentage of students of color (individuals indicating race and ethnicity besides white only) versus the percentage of full-time faculty of color.
Current Public Opinion*	This measures the percentage of respondents that report a positive or very positive opinion of TCC as reported by the general public (that is at least somewhat familiar with TCC). This measure will be available approximately every two years.

^{*} Metrics we monitor: These are metrics we monitor rather than set targets for to determine if we are working towards our vision of an educated, employed, and thriving community.



YOU BELONG HERE

- A. Adopt practices that focus on individual needs and emotional well-being of students and employees.
- B. Ensure students, employees, and community members see themselves reflected at TCC.
- C. Increase targeted outreach and recruitment to growing student populations and those underserved by TCC.
- Remove barriers that prevent students from applying, enrolling, and attending class.
- E. Reimagine online and physical spaces as safe, modern, accessible, and accommodating.



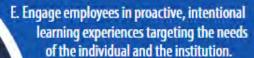
QUALITY EDUCATION IS AFFORDABLE

- A. Design programs to fulfill current employment and workforce needs.
- B. Facilitate bachelor's degree attainment through redesign of the transfer experience.
- C. Ensure students are learning by incorporating practical, relevant concepts and supplementary learning experiences, inside and outside the classroom.
- D. Engage students through the use of high impact practices.
- E. Make decisions that maximize financial responsibility and value to students.



EVERYONE CAN LEARN

- A. Help current and prospective students identify goals early on and develop a clear path to success.
- B. Engage in equity-minded practices that eliminate achievement gaps.
- C. Provide personalized service to connect students with resources, tools, technology, and programs.
 - Retain students along their pathways with continuous engagement.



F. Adapt scheduling practices and delivery methods to meet students' needs.



COMMUNITY IS OUR MIDDLE NAME

- A. Tell our story to increase awareness, value, and perception of TCC and higher education.
- B. Develop practices to increase environmental sustainability.
- C. Celebrate successes, foster community, and build morale to reinforce winning behaviors.
- D. Be proactive and responsive in addressing the needs of those you serve.
- E. Continually assess, prioritize, and leverage community engagement efforts that build success through education.



EXCELLENCE IS OUR CULTURE

- A. Deliver an excellent and consistent student experience through employee collaboration.
- B. Develop competencies and provide professional development to maximize individual potential and career opportunities.
- C. Engage in meaningful and accessible knowledge-sharing and communication.
- D. Simplify, improve, and document processes with the end user in mind.
- E. Practice continuous improvement and forward-thinking guided by best practices, policy, data, and innovation.

Re-establish habits of a high-performing workplace

Improve strategies for student and employee retention

Acknowledge the evolving landscape of higher ed

Focus on the future

Own and articulate our impact on student success

Make decisions that balance student support and financial viability